

FY2014 Annual Performance Outcome Reports and Data Summaries for ID/DD Programs Funded by the CCDDDB or CCMHB.

Autism Society of Illinois - COAN  
Performance Outcomes FY2014

**CCDDB Program Plan**

**C-U Autism Network, a project of the Autism Society of Illinois**

**Program Plan**

**7/01/13 to 6/30/14**

**Consumer Outcomes**

1. The project held eight regularly scheduled meetings.
2. The project offered two childcare options on-site during our eight regularly scheduled meetings to enable parents to attend; childcare for those under age six, and a yoga/activity option for those age six and above with an autism spectrum diagnosis. Our Sibling Group was suspended this year due to lack of attendance over the last two years.
3. The project sponsored two Autism Spectrum-related workshops.
4. The project reached at least 1200 individuals, family members and professionals.
5. The project distributed New Parent packets this year to newly diagnosed families.
6. The project held three family events.
7. The project held the Autism Walk & Safety Fair in April for Autism Awareness Month.
8. The project maintains a web-site, a list serv, as well as a local telephone. The Network is working to provide Spanish information about autism events.

PY2014

Agency  
Program

Demographic Data  
Autism Society of Illinois  
CU Autism Network

Age	Total
0 to 6	21
7 to 12	29
13 to 18	14
19 to 59	158
60 to 75up	3
dna	
<b>Total</b>	225
<b>Race</b>	
White	191
Black/AA	12
Asian/PI	10
Other	0
dna	2
<b>Total</b>	215
<b>Origin</b>	
H/L	3
non H/L	212
dna	
<b>Total</b>	215
<b>Gender</b>	
Male	63
Female	158
dna	
<b>Total</b>	221

PY2014

Agency  
Program

Zip Code Data  
Autism Society of Illinois  
CU Autism Network

Zip Code	City	Total
60949	Ludlow	0
61801	Urbana	21
61802	Urbana	7
61815	Bondville	1
61816	Broadlands	0
61820	Champaign	20
61821	Champaign	20
61822	Champaign	13
61840	Dewey	0
61843	Fisher	2
61845	Foosland	0
61847	Gifford	0
61849	Homer	0
61851	Ivesdale	0
61852	Longview	1
61853	Mahomet	6
61859	Ogden	1
61862	Penfield	0
61863	Pesotum	0
61864	Philo	0
61866	Rantoul	3
61871	Royal	0
61872	Sadorus	0
61873	St Joseph	2
61874	Savoy	2
61875	Seymour	0
61877	Sidney	0
61878	Thomasboro	0
61880	Tolono	0
Other	-----	0

Totals

99

## FY14 Performance Outcomes Report

CTF ILLINOIS  
PROGRAM NAME: NURSING  
9/22/14

### **ACCESS OUTCOME MEASURE (from application)**

Nursing services are provided to our one group home 24 hours a day, 7 days a week. The nurse is required for on call services and to be able to respond immediately. Residents may request contact with the nurse, nurse trainer, or staff who have received training at any time. Training of staff regarding medication dispersal, potential side effects of medications, and staff rights and responsibilities regarding medications is a comfort to our residents as they know they will be cared for around the clock by competent staff. In reference to the nurse adapting to the diversity in the consumers we serve, CTF ILLINOIS staff collaborate with and provide information and tools to the nurse to use in communication with our resident who is deaf. CTF ILLINOIS will keep records of intake demographics through residents' zip codes prior to admission. This information will be submitted to CCDDDB upon request.

### **ACCESS OUTCOME MEASURE (results)**

The rationale for this application was to provide nursing funding for seven (7) individuals residing in Champaign County. Three hundred and twenty hours of nursing services have been provided in the past year.

Nursing services have been provided in accordance with the original application. CTFILLINOIS was previously contracting for nursing services and is now using internal nursing to provide even more efficient services. This nurse is a DHS-approved Nurse Trainer and has in the past year re-authorized all staff to administer medications per DHS Rule 116. The Nurse Trainer completes routine observations to ensure compliance. This is in addition to routine services related to consumer care. All individuals received annual health and physical checks, Self-Administration of Medication Assessments, lab work, nursing notes, and any other nursing services required/needed.

Nursing has been involved with the IDT process, monitoring of health related issues/services/medications, completed assessments/observations, and provided training to staff. This past year, nursing assisted with the assessment/evaluations of two new admissions to the residential home as well as training to staff on medication and health issues regarding those new residents.

### **CONSUMER OUTCOME MEASURE (from application)**

Our residents have opportunities in several different areas to express like and dislike of services provided. At annual meetings for their Individual Service Plans (ISP), they are asked about nursing services and if there is anything that they would like to change regarding the services they receive. They are also assessed in order to determine how well they are progressing in learning about their medication. This is reported through monthly notes (Q notes) and progress is shared with the Interdisciplinary Team (IDT) at the resident's annual ISP. The local PAS agent visits quarterly to ensure residents are receiving quality services. It is expected that our residents will be well cared for and our agency will continue to be in compliance with Illinois Department of Human Services (DHS) regulations. Each resident has a self-medication assessment that determines how much each individual knows about their medications and their abilities to administer their own medication. This assessment is to be done annually with their ISP by the RN Trainer. This assessment is approved by DHS and accurately reflects resident's skills and needs. These assessments are completed annually and compared to the previous year to rate progress and establish new goals for the resident for the next year. All goals are reviewed monthly. CTF ILLINOIS values the feedback we receive from our residents and we provide opportunity at regularly scheduled house meetings to ensure they are healthy and satisfied with the services they receive, including nursing services. Having consistent nursing makes our residents become more comfortable and willing to talk openly about issues of concern.

### **CONSUMER OUTCOME MEASURE (results)**

An annual Satisfaction Survey was completed by the individuals and/or guardians. The results showed a 98% level of satisfaction with CTF ILLINOIS services (including nursing.) The guardians expressed satisfaction with all 12 categories surveyed. The comments provided also reflected a high level of satisfaction.

The monthly Q notes indicate progress was made in all medication goals for all individuals. Self-Administration of Medication Assessments were completed for all individuals. This assessment is a reflection of the individuals' strengths and weaknesses in administering their own medication.

### **UTILIZATION OUTCOME MEASURE (from application)**

The aging population necessitates a high amount of nursing contact hours. CTF ILLINOIS will work to reduce nursing hours through staff training on medication administration policies and procedures. Nursing tasks to be completed by non-RN staff include, but are not limited to, data entry of medication error/incident reports, managing files on residents to provide the current data in the working binder/MAR on hand, and the previous information easily accessible by year in filing cabinets. Other tasks include contacting doctor offices for follow-up requests, scheduling appointments & procedures, typing new forms and photocopying forms to stock the RN Trainers supply of working documents.

Medication errors and incidents reports will be tracked monthly and reviewed quarterly by the Safety and Human Rights Committees. Our goal is to have no medication errors. Staff must be well trained initially, with on-going training to prevent errors and maintain resident safety.

We also keep data on the number and amount of time our on-call nurses are spending with out residents (Face-to-face and by phone). CTF ILLINOIS tracks the nursing contact hours quarterly. We have found that as staff competencies increase through training we have a decrease in the amount of contact time needed with our on-call nurse. We are still required by DHS to have an on-call nurse available for additional contact time as needed and the intentions are for costs for this service to decrease due to our staff training efforts; however, DHS does not reimburse us for these on-call nursing services.

Nursing services are currently providing quality care for our residents, and will continue to do so in conjunction with this proposal. All written documentation is accessible for review and is monitored by the Vice President of Community Services.

#### **UTILIZATION OUTCOME MEASURE (results)**

Nursing continues to review all medication errors and incident reports and these reports are reviewed monthly by the Risk Safety Committee. Any trends in injury/incidents are reviewed quarterly by the Human Rights Committee.

CTF ILLINOIS continues to track nursing hours and report hours quarterly. Hours of service include time spent completing assessments, managing files, reviews of medication errors and incident reports, communicating with physicians, providing staff training on medication or health services, etc.

CTF ILLINOIS was visited by DHS Bureau of Quality Management in September 2014 and received very high marks, especially related to Rule 116. The surveyors commented on the perfect human resources charts, great medication pass (with no errors), good PRN documentation, friendly staff, great person centered plans and loved our questionnaire prior to ISP, and great risk assessment reviews.

## FY14 Performance Outcome Report

CTF ILLINOIS

PROGRAM NAME: RESIDENTIAL & DAY TRAINING

9/22/14

### **ACCESS OUTCOME MEASURE (from application)**

Residential services are provided to each individual 24-hours a day, 7 days a week. Criteria for accessing services include: 1) the individual must be 18-years or older; 2) developmentally disabled; and 3) in need of an array of services in a supervised living arrangement. There is a CILA Supervisor for on-call services who is required to be able to respond immediately. Residents may call or request contact with the CILA Supervisor at any time. Staff may have questions about how to best assist residents or there may be a maintenance or supply need. CTF ILLINOIS provides DHS-approved training of staff regarding the skills needed to work as a Direct Care Personnel. The On-the-Job activities are supervised by the CILA Supervisor and Residential Administrator. The residents are able to assist in this training so the staff have one-to-one experience, which is a comfort to residents as they know they will be cared for around the clock by competent staff. The staff are trained in diversity--related to the residents we serve. CTF ILLINOIS staff collaborate with and provide information tools for use by our resident who is deaf. CTF ILLINOIS will keep records of intake demographics through the funded resident's zip code prior to admission to CTF; this information will be submitted to CCDDDB upon request.

As part of CTF ILLINOIS' policy and procedures, individuals can access our program easily and quickly as supervised by the Vice President of Operations, Residential Administrator, and CILA Supervisor. Prospective residents are invited to tour the group home, meet the staff & residents, join in activities & outings of our individuals as deemed appropriate and finally invited to stay overnight in order to enable them to make an informed choice in concerning residency in the home.

Champaign County Regional Planning Commission is informed of when there is a vacancy as well as other community groups involved in serving adults with developmental disabilities so that CTF ILLINOIS can outreach to individuals who are seeking services but do not currently qualify for State funding otherwise.

### **ACCESS OUTCOME MEASURE (results)**

The rationale for this application was to provide residential funding for one individual residing in Champaign County. An individual was identified and determined to meet the eligibility criteria for entrance into a DHS-approved CILA site. This was coordinated with the PAS agent at Champaign County Regional Planning. He was admitted on July 30, 2010. He continues to provide consent annually for services and continues to meet the DHS-guidelines for entry into the program.

A person-centered service plan is revised annually and implemented in order to meet this person's needs. He has goals for money management, community involvement, self-medication skills, adaptive daily living skills, and adaptive behaviors. This individual has since participated in many community activities and maintained his local school placement until he

graduated. He now attends Developmental Services in Champaign for developmental day training services. He also holds a community job for a couple of hours one day a week.

Since this individual's admission, he has received 24-hour care, 7 days a week. He has supports from direct care staff who receive training on a DHS-approved curriculum. There remains on call a CILA supervisor, Administrator, Case Manager, Nurse and Vice President of Operations to provide any assistance or supports.

CTF ILLINOIS maintains a list of referrals for any vacancies that occur; however, CCDDDB funding, at this time, is limited to one person. If additional, appropriate referrals are received for individuals needing services, CTF ILLINOIS will first explore DHS funding and then apply for additional CCDDDB funding if necessary.

CTF ILLINOIS did apply for Medicaid funding this past year and the individual was approved for that funding. CTF ILLINOIS has worked with a PAS agent on applying to DHS for the individual to receive his funding through the Medicaid Waiver Program. We are waiting on the determination of that request.

#### **CONSUMER OUTCOME MEASURE (from application)**

CTF ILLINOIS values feedback from our residents and provides opportunities at regularly scheduled house meetings to ensure they are healthy and satisfied with the services they receive, including nursing services. Having access to staff members gives our residents the opportunity to share information with whomever they are most comfortable, which has increased their willingness to talk openly about issues of concern.

CTF ILLINOIS issues a Satisfaction Survey annually to residents, guardians, parents, other family if applicable, all employees and all stakeholders for feedback on our progress in serving these individuals.

Residents have opportunities in several different areas to express likes and dislikes of services provided. At annual staffings for their Individual Service Plans (ISP), they are asked about nursing, vocational and CILA services and if there is anything that they would like to change regarding the services they receive.

They are also assessed in order to determine how well they are progressing in learning about their individualized programs. This is reported through monthly notes provided by the Case Manager and progress is shared with the Interdisciplinary Team (IDT) at the resident's annual ISP. The local PAS agent visits quarterly to ensure residents are receiving quality services. We have a Human Rights Committee that reviews and ensures individual rights are maintained and quality services are provided to our residents. It is expected that our residents will be well cared for and our agency will continue to be in compliance with Illinois Department of Human Services (DHS) regulations. Annually, these assessments are completed and compared to the previous year to rate progress and establish new goals for the residents for the next year. All goals are reviewed every month or as needed.



### **CONSUMER OUTCOME MEASURE (results)**

An annual Satisfaction Survey was completed for all individuals. The guardians expressed satisfaction with all 12 categories surveyed. The comments provided also reflected a high level of satisfaction. The level of satisfaction was 98% for the survey.

This individual was admitted on July 30, 2010. A 30-day ISP was developed that solicited his and guardian input. Annual ISPs were held in July of 2011, 2012, 2013 and 2014. The individual and his guardian chose to continue to receive residential services from CTF ILLINOIS. He has continued to make progress on his self-directed goals.

A resident council meeting is held monthly at the Devonshire CILA and the individual's input has been sought, especially about community outings. As a result, individuals have attended multiple community (local and surrounding area), such as events/festivals, special outings such as dinner theatre, and a vacation to Cincinnati, OH. The individual receiving funding, chose to participate in a local karate group and has earned his first degree yellow belt this past year.

In July 2012, CTF ILLINOIS was surveyed by DHS for CILA services and received a score of 99%.

CTF ILLINOIS was surveyed by DHS Bureau of Quality Management in September 2014 and received a high score of 98% for CILA services! Additionally, DHS reviewed CTF ILLINOIS' compliance with Rule 116 and received high marks.

The DHS surveyors had many positive comments regarding services. They commented on The perfect human resources charts, great medication pass (with no errors), good PRN documentation, friendly staff, great person centered plans and loved our questionnaire prior to ISP, and great risk assessment reviews.

### **UTILIZATION OUTCOME MEASURE (from application)**

CTF ILLINOIS has an intended occupancy of seven (7) individuals, though CCDDDB funding only applies to one individual currently being served/funded. All written documentation is accessible for review taking into consideration confidentiality policies.

CTF ILLINOIS will contact with other agencies in the Champaign County Community notifying them of our opening for a male resident fitting the criteria for CILA services who is unable to receive funding at this time. There is one male individual who has proven an appropriate applicant and we are in the process still of searching for other applicants.

### **UTILIZATION OUTCOME MEASURE (results)**

CTF ILLINOIS worked with Champaign County Regional Planning and the Urbana School District and was able to identify a Champaign County resident who met the criteria for entrance and he was admitted on July 30, 2010. He continues to receive residential services, which have expanded to developmental training services due to his successful high school graduation and additional funding from CCDDDB!

## **CULTURAL COMPETENCY**

CTF ILLINOIS has implemented goals related to Cultural Competency.

CTF ILLINOIS currently has in place the following to promote cultural competency:

- Upon hire, all employees are trained on person centered planning, client choice, and communication during their classroom and orientation training.
- Case Managers use their training to develop programming to increase client voice and choice via communication boards, adaptive equipment acquisition, and goals.
- Supervisors and Case Managers assist the individuals in making choices about their homes, by having the client assist with all decorating within the home.
- A site QA is completed every other month by either an Administrator or VP of Operations, QA includes review of documentations, environmental and observation of individuals.

CTF ILLINOIS values client voice and choice, and promotes person centered programming. Below is a list of what is currently in place:

- Each site holds monthly consumer council meetings, in which the minutes are posted within the home.
- Complaint and grievance procedures and numbers are posted at all sites.
- DT Sites hold regular parent meetings for their input.
- Assessments are completed by Case Managers with the individual prior to every ISP called the Pre-ISP Interview. This form captures what the individual is capable of doing, what they would like to work on, and what they want. The answers from this assessment are summarized within the ISP and all the choices are addressed.
- All individuals decide where, what time, and who to invite to their annual ISP meetings.
- Upon admit, receive an individual handbook that is supplemented by pictures informing the individual of their rights. Individual rights are reviewed annually with the individuals receiving services and their guardians.
- All homes and bedrooms are decorated with client input to their likings.
- CTF ILLINOIS has and provides supports to each area to have a Self-Advocate Group. Many of these self-advocates are active within their local and state government. Training is provided to the self-advocates on various topics from outside sources, including benefits, work opportunities, and the annual self-advocate conference. The self-advocates use this training to make changes within our organization.

PY2014 Demographic Data  
 Agency CTF  
 (by program)

	Nursing	Residential
<b>Age</b>		
0 to 6	0	0
7 to 12	0	0
13 to 18	0	0
19 to 59	4	1
60 to 75up	3	0
dna		
<b>Total</b>	7	1
<b>Race</b>	0	0
White	6	1
Black/AA	1	0
Asian/PI	0	0
Other	0	0
dna		
<b>Total</b>	7	1
<b>Origin</b>		
H/L	0	0
non H/L	7	1
dna		
<b>Total</b>	7	1
<b>Gender</b>		
Male	2	1
Female	5	
dna		
<b>Total</b>	7	1

PY2014 Zip Code Data  
 Agency CTF Illinois  
 Program Nursing & Residential

Zip Code	City
60949	Ludlow
61801	Urbana
61802	Urbana
61815	Bondville
61816	Broadlands
61820	Champaign
61821	Champaign
61822	Champaign
61840	Dewey
61843	Fisher
61845	Foosland
61847	Gifford
61849	Homer
61851	Ivesdale
61852	Longview
61853	Mahomet
61859	Ogden
61862	Penfield
61863	Pesotum
61864	Philo
61866	Rantoul
61871	Royal
61872	Sadorus
61873	St Joseph
61874	Savoy
61875	Seymour
61877	Sidney
61878	Thomasboro
61880	Tolono
Other	-----

Totals

Tota

7

7

Champaign County Down Syndrome Network  
Performance Outcomes FY 2014

Performance Measures -

Our board meets the first Tuesday of each month to discuss and vote on appropriate activities and financial decisions which affect the DSN. We follow our mission statement to help guide our decisions: "The Champaign County Down Syndrome Network operates as a not-for-profit organization serving families who have members with Down syndrome in Central Illinois. The DSN offers support to families by providing current information for parents, professionals, and the general public. We also reach out to new parents and try to raise awareness of Down syndrome in our community."

Our board is committed to continue to follow the DSN mission statement and act in the interests of our members. For this reason, we are in the process of developing a code of conduct for our board members. We continue to seek the best methods to better ourselves as a not-for-profit organization.

We have changed our meeting format to fit the needs of our group. The past year we have facilitated activities to target particular age groups as well as events for whole family participation. We have found our attendance at these community events has gone up. We continually strive to meet the needs of our members. Our meetings are open to the public. Childcare is provided during meetings. In December a holiday party is held, and an annual picnic is celebrated in June or July. The DSN facilitates social interaction through outings, book clubs, pool parties, as well as our "tween" group's monthly events.

DSN's largest awareness and fundraising campaign is the annual Buddy Walk. It is a free event open to the public held at the Champaign County Fairgrounds. This year, over 1400 people registered online as walkers. We estimate 1500 people attended the event. The Down Syndrome Network (DSN) provides support to families by distributing information about our parent support group at local hospitals, schools, places of employment, community agencies and any other business, organization, agencies or public entity. The DSN also has an up-to-date website and Facebook page with contact information for the group and other Down syndrome organizations. We belong to two national organizations, The National Down Syndrome Society (NDSS) and the National Down Syndrome Congress (NDSC), and our local contact information is listed on both national websites. In addition, the DSN sends a monthly newsletter which many professionals in the Champaign County area receive and then pass the information along to new families. The DSN has a book club activity to reach out to older teens/younger adults in the area. The DSN provides parents with *new parent packets* which contains valuable information. DSN parent volunteers have also visited the homes of new parents for in-person support. The DSN maintains an email list of parents and professionals in the area to keep up-to-date on matters that are timely or may have missed the newsletter. The DSN collaborates with other Down syndrome organizations such as Gigi's Playhouse, to provide other resources, workshops, and current information to help our members.

Is the program making an effort to identify demographics for persons served and/or not served as appropriate? *Yes. We do not discriminate.*

Is there some accountability for the speed of consumer access? *We try to reach all consumers in a timely manner. Most emails or phone calls are answered that business day. We have a new parent coordinator who follows-up with new families.*

Is the program investigating and reacting to variances in the above? To the best of our ability. *Yes. Our change from monthly meetings to activities has shown a great improvement in attendance.*

For PY14 will the program track and report consumer residency by zip code?

Yes

### Consumer Outcomes

Our monthly newsletter is distributed to approximately 125 families. On average, fifteen families attend monthly meetings and speaker presentations. Our prenatal brochures and informational brochures are printed in both English and Spanish. They have been delivered to hospitals and clinics in Champaign-Urbana as well as distributed at the Disability Expo. The hospitals and clinics have referred several families to the DSN with a prenatal diagnosis of Down syndrome or a newborn baby diagnosed with Down syndrome. The DSN has referred families to appropriate community services such as early intervention, respite, pre-school, early childhood, daycare, vocational and recreation programs. Advocate family members have also assisted families who have children with Down syndrome with support at IEP meetings, vocational and recreational meetings, as well as guardianship assistance. The DSN provides the opportunity for both the community and people with Down syndrome to assist in fundraising opportunities through the Buddy Walk. We have developed a relationship with the University of Illinois through special education classes. Approximately 30 students have completed special projects for the DSN, provided childcare at our general meetings, or assisted with advocacy events in the community. Last year, the DSN participated in four local advocacy events.

Utilization/Production Data Narrative (Reference the data contained in the Part II Utilization/Production Data Form attached)

Following a tradition started by the National Down Syndrome Society (NDSS), the DSN will continue to organize the annual Buddy Walk to raise awareness in the community about Down syndrome. The Buddy Walk has become an opportunity to involve the community both in terms of participation and volunteerism. Last year's event was a great success with 1400 walkers who registered online. It involved the community and people with disabilities participating together..

Last year we participated for the fourth year in a nation-wide advocacy event "Spread the Word to End the Word." The campaign was also extended with a "Chalk the Word to End the Word" contest. Several local schools participated in the campaign which consisted of positive chalk designs to educate students about the use of the "R" word. Winning entries were posted on our Facebook page and given awards.

We also will continue provide an annual conference for parents and the professional community of Champaign-Urbana on special-needs issues. This year's conference dealt with the issue of learning through technology. Over 30 teachers, parents, and professionals were in attendance.

**Respectfully submitted,**

**Melissa Hoerner**

PY2014 Demographic Data  
 Agency Champaign County Down Syndrome Network  
 Program Champaign County Down Syndrome Network

	Total
<b>Age</b>	
0 to 6	33
7 to 12	30
13 to 18	10
19 to 59	13
60 to 75up	0
dna	
<b>Total</b>	86
<b>Race</b>	
White	73
Black/AA	4
Asian/PI	2
Other	2
dna	5
<b>Total</b>	86
<b>Origin</b>	
H/L	3
non H/L	79
dna	4
<b>Total</b>	86
<b>Gender</b>	
Male	36
Female	50
dna	
<b>Total</b>	86

PY2014 Zip Code Data  
 Agency Champaign County Down Syndrome Net  
 Program Champaign County Down Syndrome Net

Zip Code	City	Total
60949	Ludlow	0
61801	Urbana	110
61802	Urbana	134
61815	Bondville	5
61816	Broadlands	1
61820	Champaign	189
61821	Champaign	109
61822	Champaign	157
61840	Dewey	1
61843	Fisher	13
61845	Foosland	3
61847	Gifford	5
61849	Homer	5
61851	Ivesdale	5
61852	Longview	0
61853	Mahomet	92
61859	Ogden	5
61862	Penfield	0
61863	Pesotum	0
61864	Philo	27
61866	Rantoul	11
61871	Royal	19
61872	Sadorus	0
61873	St Joseph	14
61874	Savoy	19
61875	Seymour	20
61877	Sidney	19
61878	Thomasboro	1
61880	Tolono	11
Other	-----	
Totals		975

Champaign County Head Start/Early Head Start  
Social-Emotional Disabilities Services

Performance Measure Outcome Report July 2014  
for year 2013 – 2014

Champaign County Head Start has had another busy year of working with our children and families. Below is the cumulative data in each of the service categories:

	Target	Actual Data
Community Service Events	8	3
Service and Screening Contacts	625	886
Non-Treatment Plan clients	60	304
Continuing Treatment Plan clients	30	45
New Treatment Plan clients	70	145
Other	17	21

The Community Service Events target of 8 events was not reached. Counted in this category are community meetings I would attend for networking and educational purposes such as Birth to 6, Infant Mental Health, Mental Health Association, etc. Due to a high number of referrals, I was unable to attend as many of those meetings as I would have liked.

Service/Screening Contacts numbers are derived from the number of new kids I observe when I complete my Social Emotional Classroom observations. Every classroom and option is observed by me at least 2 times per year. Also included in these numbers are the number of ASQ SE screenings that are completed during a school year and the number of individual child observations I complete each year when children are referred for further service. The target number was surpassed by 261 more screenings this year.

New Non-Treatment clients include parent teacher team meetings to develop or review a child's Individual Success Plan (ISP) and the number of parent trainings I complete annually. ISP meetings are scheduled approximately every 2 months to review behavioral goals. Each site and option receives social emotional/mental health training at least 1 time per year by me. The target number for these events was 60 this year. We exceed that number by 244 in large part because of the large number of ISP plans that needed regular review.

Continuing Treatment Plan clients target number was 30. We had 45 carry over counseling clients or ISP plans from the 2011 – 2012 school year.

New Treatment Plan Clients are children that have new ISP's developed for them, new children who start counseling, or new children that have scored high on their ASQ SE screenings and the teacher and I write extra social emotional goals for them that are



placed on the classroom lesson plan. The target for new clients this year was 70. We exceed that number by 75 mostly due to high referrals for behavioral concerns.

The Other category includes mass screening days, staff training, Policy Council meetings, and when I submit social emotional or mental health topic new articles for the weekly news letters to parents. Our goal this year was 17 events and I concluded the year with 21.

PY2014 Demographic Data  
 Agency RPC Head Start/Early Head Start  
 Program Social Emotional Disabilities

Age	Total
0 to 6	132
7 to 12	1
13 to 18	1
19 to 59	4
60 to 75up	0
dna	
<b>Total</b>	188
<b>Race</b>	
White	34
Black/AA	114
Asian/PI	1
Other	39
dna	
<b>Total</b>	188
<b>Origin</b>	
H/L	13
non H/L	175
dna	
<b>Total</b>	188
<b>Gender</b>	
Male	130
Female	58
dna	
<b>Total</b>	188

PY2014 Zip Code Data  
 Agency RPC Head Start/Early Head Start  
 Program Social-Emotional Disabilities

Zip Code	City	Total
60949	Ludlow	0
61801	Urbana	24
61802	Urbana	20
61815	Bondville	0
61816	Broadlands	0
61820	Champaign	35
61821	Champaign	69
61822	Champaign	5
61840	Dewey	0
61843	Fisher	0
61845	Foosland	0
61847	Gifford	0
61849	Homer	0
61851	Ivesdale	0
61852	Longview	0
61853	Mahomet	3
61859	Ogden	0
61862	Penfield	0
61863	Pesotum	0
61864	Philo	0
61866	Rantoul	26
61871	Royal	0
61872	Sadorus	0
61873	St Joseph	2
61874	Savoy	1
61875	Seymour	0
61877	Sidney	0
61878	Thomasboro	1
61880	Tolono	2
Other	-----	

Totals 188

**COMMUNITY CHOICES**  
A COOPERATIVE APPROACH TO HUMAN SERVICES

44 E Main, Suite 206, Champaign, IL 61820 • (217) 621-1090 • www.communitychoicesinc.org

## **Community Choices – Performance Measures, FY2014**

### **Customized Employment Program**

Discovery (Yearly goal: 9 individuals complete Discovery)

- # individuals starting Discovery: 11
- # individuals completing Discovery: 9
  - During Discovery, 2 individuals decided they did not want to pursue employment.

Job Skills Training (Yearly goal: 9 individual complete job skills training)

- # individuals completing job skills training: 9

Job Matching (Yearly goal: 6 individuals acquire paid jobs; 3 individuals acquire volunteer jobs or unpaid internships)

- # individuals acquiring jobs: 6
  - Participants acquired paid jobs at: FedEx, Urbana Park District, Challenge Unlimited (2 people), JC Penny, and ESS Cleaning Services
- # individuals acquiring volunteer jobs/unpaid internships (and location): 4
  - Participants acquired volunteer jobs at: Daily Bread, Meals on Wheels, Transitions, YMCA

Short-Term Employment Support (Yearly goal: 9 individuals receive short-term job coaching)

- # individuals receiving on-the-job support in 1<sup>st</sup> 3 months: 9
  - Short-term employment support includes training, providing accommodations, developing relationships with employers and co-workers, determining transportation, and providing fading job coaching.

Long-Term Employment Support (Yearly goal: 20 individuals receive ongoing support and job expansion)

- # individuals receiving long-term support: 28
- examples of support:
  - Helping participants advocate for an achieve promotions
  - Some participants were struggling and needed job coaching to maintain their positions (a few required extensive job coaching)
  - Adding tasks
  - Transferring within a company

- Requesting medical accommodations
- Adding more hours

**Accomplishments beyond our deliverables**

- # individuals acquiring jobs through DRS: 7
  - First School, WILL, FedEx (3 individuals), Personal Support, Microtech
- Provided consultation with another service provider to support a young man in Rantoul to find employment at Rural King, including an extensive list of recommendations for employment success.
- # individuals supported who do not have developmental disabilities: 3
- # individuals supported who live outside Champaign County: 1
- additional supports:
  - Assisted 1 person to get his drivers license
  - Helped 3 individuals monitor their SSI benefits and provided benefit analysis services
  - Assisted 2 individuals in going back to school and setting up services at Parkland



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## **Community Choices – Performance Measures, FY 2014**

### **Community Living Program**

Person-centered planning (Yearly Goal: 18 assessments and person centered plans; 10 individuals meet individual goal; 10 individuals engage in new activity of their choice)

- # of Planning meetings: 13
- # of Assessments Completed: 15
- # of Individual Goals met: 23
  - 2 participants developed criteria for apartments
  - 4 participants moved into a new home or apartment
  - 4 participants began cooking with limited support
  - Secured a new Personal Support Worker
  - Paid off old bills
  - Budgeting and saving weekly
  - Used a medication box to take meds at the scheduled time
  - Developed a weekly chore list
  - Became proficient with email
  - Secured LIHEAP funding to assist with utilities
  - Began investing in an IRA
  - 2 participants opened a savings account
  - Applied for a college scholarship
  - Applied for and received a scholarship for the YMCA
  - Learned how to resolve conflicts
- # of New activities: 12
  - Using a personal computer for shopping online and social media
  - Video game club (3 participants)
  - Church group
  - Sport team
  - Zumba
  - Aqua Aerobics class
  - Psychology Fraternity
  - Student Fellowship Organization
  - Movie club

- Martial arts class

Shared living (Yearly goal: 8 individuals living with roommate(s) and a Community Builder with the support they need)

- # Individuals in shared living: 8
- Individual support provided:
  - Assistance with meal planning, shopping, and food preparation
  - Support with budgeting, bill payment, and financial planning
  - Assistance with finding support for tutoring, scholarships, and entitlements
  - Instructing individuals on household chores and tasks
- House support provided: 9 House Meetings as well as multiple meetings with families and participants to plan logistics, solve problems, evaluate Community Builders, and make roommate changes

Ongoing support (Yearly goal: 10 individuals receive support in their own homes or apartments)

- # Individuals receiving ongoing support: 10
- examples of support:
  - Assistance with creating and maintaining schedules and routines
  - Support with finding, training, and ongoing oversight for Personal Support Workers
  - Provide coordination across agencies to advocate for benefits and entitlements, and improved placements and services
  - Assistance with increasing transportation options using Mass Transit
  - Nutrition and Wellness Education

#### **Accomplishments beyond our deliverables**

- Community Choices offered 8 life skills classes in FY2014, with a total of 32 participants. Classes offered were:
  - Cooking (2 classes)
  - Internet safety
  - Social Skills
  - Community Resource
  - Art
  - Photography
  - Exercise/Fitness
- Classes were taught by Community Choices staff, graduate students in Special Education, a professional photographer, and an art student.



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## **Community Choices – Performance Measures, FY2014**

### **Self-Determination Support Program**

Self-advocacy (Yearly goal: 8 self-advocacy meetings; 1 local project; 2 people participate in statewide event)

- # self-advocacy meetings: 8
  - Topics included: Welcome back, When Someone Passes On, Dreams, Holiday discussion, Crisis planning, Communication (2 sessions), Relationships
- local project: We did not complete a local project this year.
- statewide event: 2 events
  - 2 participants attended the Speak Up, Speak Out Summit
  - 4 participants attended the Going Home Rally
- Outcomes:
  - Individuals are “coming out of their shells” and getting more open about their life experiences

Social Events (Yearly goal: 36 events; 10 individuals have 2 new relationships)

- # events: 41
- type of events: Dinner, Lunch Club, Middlefork walk, Six Flags, bowling, swimming, putt-putt, Curtis Orchard, Illini Women’s basketball game, Miracle on 34<sup>th</sup> Street play, Jupiters event, movies, planetarium, Illini baseball game, art show, live band
- Outcomes:
  - Participants are working on social skills and learning how to be socially appropriate
  - Participants are becoming more independent and not relying on their parents as much
  - Participants are trying new activities
  - New friendships started
  - Participants are learning how to congratulate each other

Social Coaching for Individual Activities (Yearly goal: 8 individuals will organize their own activity with support)

- # individuals receiving social coaching: 11

- type of activities: gaming club, social lunches, home party, movie group, girls group, painting class

Community connections (Yearly goals: 6 individuals develop community connections with people who do not have disabilities)

- # individuals developing community connections: 6
- type of community connections: Latin Club (2 participants), AquaZumba, Springer Cultural Center, martial arts, Gaming Goat

Family Support (Yearly goal: 8 meetings, 4 family gatherings)

- # meetings: 8
  - Topics included: Overview of the year, Parkland disability services, Adult service system, Hiring Personal Support Workers, Medicaid changes, Membership meeting, State advocacy issues, Supportive housing
- # family gatherings: 4
  - Pool party, Bonfire (2 parties), Holiday party

#### **Accomplishments beyond our deliverables**

- Over the course of the year, Community Choices staff worked with families who had CILA funding to learn about their rights and advocate for providers. Through many meetings and conversations, a provider committed to coming to Champaign County and starting residential and day services.
- Community Choices staff also worked throughout the year with other service providers to develop an Employment First Plan for Champaign County. This plan will expand the options for individuals and the work will continue into the next fiscal year.



PY2014 Demographic Data  
 Agency Community Choices  
 (by program)

Age	Cust Emp	Comm Living	Self Det
0 to 6	0	0	0
7 to 12	0	0	0
13 to 18	0	0	1
19 to 59	32	16	127
60 to 75up	0	0	8
dna			
<b>Total</b>	32	16	136
Race			
White	28	14	117
Black/AA	4	1	10
Asian/PI	0	0	7
Other	0	1	2
dna			
<b>Total</b>	32	16	136
Origin			
H/L	0	0	7
non H/L	32	16	129
dna			
<b>Total</b>	32	16	136
Gender			
Male	23	14	67
Female	9	2	69
dna			
<b>Total</b>	32	16	136

PY2014 Zip Code Data  
 Agency Community Choices  
 (by program)

Zip Code	City	Cust Emp	Comm Liv	Self Det
60949	Ludlow	0	0	0
61801	Urbana	6	2	15
61802	Urbana	2	1	16
61815	Bondville	0	0	0
61816	Broadlands	0	0	0
61820	Champaign	6	6	17
61821	Champaign	4	4	29
61822	Champaign	3	2	28
61840	Dewey	1	0	0
61843	Fisher	1	0	3
61845	Foosland	0	0	0
61847	Gifford	0	0	0
61849	Homer	0	0	0
61851	Ivesdale	1	1	1
61852	Longview	0	0	0
61853	Mahomet	1	0	14
61859	Ogden	0	0	0
61862	Penfield	0	0	0
61863	Pesotum	1	0	0
61864	Philo	0	0	2
61866	Rantoul	4	0	1
61871	Royal	0	0	0
61872	Sadorus	0	0	0
61873	St Joseph	1	0	0
61874	Savoy	0	0	4
61875	Seymour	0	0	2
61877	Sidney	0	0	0
61878	Thomasboro	0	0	0
61880	Tolono	1	0	4
Other	-----			
Totals		32	16	136

# COMMUNITY ELEMENTS, INC.

## Coordination of Services: DD/MI

### Annual Performance Report – FY14

#### Consumer Access and Outcomes:

The DD/MI Services Coordinator serves as the coordinator and clinician for this program. He is experienced in working with this population, with other agencies and with the schools in our community. He is able to educate and consult with community partners and individuals regarding the services offered through this program. The goal is to be a valuable resource in helping resolve issues or barriers for those individuals who are dealing with a developmental disability as well as a mental illness. We seek to be aware of where there are deficits in the system in working with this specific population and strive to make access for our services a simple and timely process. This often requires reaching out to others and participating in events or staff meetings with community providers to communicate what we are able to offer. It is truly part of a wider team effort in order to engage clients who can benefit from the services we are able to provide.

The flexibility of the Coordinator's schedule allows him to engage clients off site if this is needed. There is no waiting list for services for those being referred to us or for those with whom we may need to provide outreach services.

The Coordinator works not only directly with the client, but also with the client's family, when available, providing mental health services as well as referral, linkage and follow-up when additional resources are needed. A thorough mental health assessment is completed on each client, with a plan that addresses immediate and ongoing mental health concerns. The goal is also to provide assistance in helping the client build for his/her future and maintain stability in doing so. This most often involves addressing a variety of other needs such as academic, vocational, family relationships, leisure time activities, housing assistance, etc.

#### Utilization:

We have provided services to 26 individuals in FY14, with 12 continuing from the previous year and engaging 14 new clients since July 1, 2013. We have been particularly pleased with helping two clients who were admitted to our TIMES Center Transitional Living Center for homeless men. This DD/MI program allowed us to work effectively with helping them stabilize in regard to behavioral issues, receive training and become employable with one moving toward independent living at this time. There are other "success" stories but these two stand out because these men had been lost "in the system" somehow and without the individualized services

that could address their deficits along with their strengths, their potential could not have been realized.

PY2014 Demographic Data  
 Agency Community Elements  
 Program Coordinated Services DD/MI

Age	Total
0 to 6	0
7 to 12	0
13 to 18	1
19 to 59	25
60 to 75up	0
dna	0
<b>Total</b>	<b>26</b>
Race	
White	15
Black/AA	7
Asian/PI	1
Other	3
dna	0
<b>Total</b>	<b>26</b>
Origin	
H/L	3
non H/L	23
dna	0
<b>Total</b>	<b>26</b>
Gender	
Male	15
Female	11
dna	0
<b>Total</b>	<b>26</b>

PY2014 Zip Code Data  
 Agency Community Elements, Inc.  
 Program Coordinated Svs DD/MI

Zip Code	City	Total
60949	Ludlow	0
61801	Urbana	2
61802	Urbana	5
61815	Bondville	0
61816	Broadlands	0
61820	Champaign	3
61821	Champaign	8
61822	Champaign	2
61840	Dewey	0
61843	Fisher	1
61845	Foosland	0
61847	Gifford	0
61849	Homer	0
61851	Ivesdale	0
61852	Longview	0
61853	Mahomet	1
61859	Ogden	0
61862	Penfield	0
61863	Pesotum	0
61864	Philo	0
61866	Rantoul	2
61871	Royal	0
61872	Sadorus	0
61873	St Joseph	1
61874	Savoy	1
61875	Seymour	0
61877	Sidney	0
61878	Thomasboro	0
61880	Tolono	0
Other	-----	0

Totals 26

*Developmental Services Center*  
**CCDDB Performance Measurement Outcomes FY 14:**

**Apartment Services:**

1. Measure: Within 30 days of receipt of a Referral for Residential Services, an individual's case will be presented to the Admissions Committee for review.  
FY 14 Target: 90%  
FY 14 Outcome: This goal was met at 100%.
2. Measure: Consumers participating in the Apartment Services Program will maintain/make progress toward their independent living skills objectives.  
FY 14 Target: 80%  
FY 14 Outcome: This goal was met at 89% of a random sampling.
3. Measure: Consumers will be given opportunities to explore and/or participate in new activities or hobbies.  
FY 14 Target: 20  
FY 14 Outcome: 37 individuals explored/participated in a new activity or hobby this last fiscal year. Seeking leisure activities of interest to each person in the program continues to be a high priority. Some of the activities this year included: getting a hair makeover, moving into their first apartment, meeting the Illini men's basketball head coach, becoming a YMCA member, and buying a new bicycle.

**Augmented DT:**

1. Measure: Within 30 days of follow-up contact/interview process and receipt of requisite eligibility documentation, an individual's request for services will be presented to the Admissions Committee for review.  
FY 14 Target: 90%  
FY 14 Outcome: This goal was met at 100%.
2. Measure: DT/ES consumers will be satisfied with services.  
FY 14 Target: 90%  
FY 14 Outcome: 100%
3. Measure: DT consumers will participate in independent community-based vocational and/or volunteer work settings.  
FY 14 Target: 55%  
FY 14 Outcome: 57%
4. Measure: Each DT consumer will participate in a community-based activity at least one time per month.  
FY 14 Target: 90%  
FY 14 Outcome: 96%

**Augmented ES:**

1. Measure: Within 30 days of follow-up contact/interview process and receipt of requisite eligibility documentation, an individual's request for services will be presented to the Admissions Committee for review.  
FY 14 Target: 90%  
FY 14 Outcome: This goal was met at 100%.
2. Measure: Individuals in the program will be satisfied with services.  
FY 14 Target: 90%  
FY 14 Outcome: 95%
3. Measure: Regular Work consumers will make progress toward work-related goals.  
FY 14 Target: 75%  
FY 14 Outcome: 80%

**Clinical Services:**

1. Measure: Clinical Support will provide services to 84 individuals. Consumer attendance and participation will be monitored by consultants' detailed billing statements and clinical notes.  
FY 14 Target: 84 individuals  
FY 14 Outcome: 96 individuals received services in the FY
2. Measure: DSC's Clinical Coordinator will conduct quarterly reviews regarding the assessment, progress, and frequency of appointments for all consumers receiving DSC/CCDDDB funded counseling support.  
FY14 Target: 100%  
FY 14 Outcome: 100%
3. Measure: DSC's Psychiatric Practice will review patient progress on a regular basis and attempt to reduce the number and dosage of psychotropic medications when deemed clinically appropriate and document such attempts in the psychiatric notes.  
FY 14 Target: 100%  
FY 14 Outcome: 100% reviewed
4. Measure: Consumers will be satisfied with services received:  
FY 14 Target: 90%  
FY 14 Outcome: 100%.

**Community Employment:**

1. Measure: Within 30 days of follow-up contact/interview process and receipt of requisite eligibility documentation, an individual's case will be presented to the Admissions Committee for review.  
FY 14 Target: 90%  
FY 14 Outcome: 100%.
2. Measure: People in the Community Employment Program will be satisfied with services.  
FY 14 Target: 90%  
FY 14 Outcome: 90%
3. Measure: New community employers/job sites will be developed.  
FY 14 Target: 8 sites  
FY 14 Outcome: Five sites were developed during the fiscal year – four different Walgreens stores in different towns and the U of I Food Lab.

**Connections:**

1. Measure: Job Club activities will be planned for those pursuing community employment.  
FY 14 Target: Five activities throughout the fiscal year.  
FY 14 Outcome: 13 Job Club activities occurred.
2. Measure: A diverse array of social events/activities will be offered.  
FY 14 Target: Fifteen different types of events will be offered.  
FY 14 Outcome: 27 different types of activities were provided including trips to zoos and a musical, fundraisers, art shows, participation at the Summit in Springfield as well as Illinois Imagines meetings, CPR/First Aid class and Health Matters, and many self-advocacy events.

**Family Development Center:** *(also funded by CCMHB)*

1. Measure: Children will have a completed assessment on file within 14 days of evaluation.  
FY 14 Target: 90%  
FY 14 Outcome: 98%
2. Measure: Consumers will be satisfied with services received.  
FY 14 Target: 90%  
FY 14 Outcome: 100%
3. Measure: Children will make progress toward developmental outcomes.  
FY 14 Target: 90%  
FY 14 Outcome: 100%

**Individual and Family Support:**

1. Measure: Within 30 days of follow-up contact/interview process and receipt of requisite eligibility documentation, an individual's case will be presented to the Admissions Committee for review.  
FY 14 Target: 90%  
FY 14 Outcome: 100%.
2. Measure: Consumers will be satisfied with services received.  
FY 14 Target: 90%  
FY 14 Outcome: 100%
3. Measure: All consumers who request community outings will participate in a community outing a minimum of two times per month.  
FY14 Target: 90%  
FY 14 Outcome: 97.5%
4. Measure: Individuals/guardians will participate in the choice of their IFS Service Provider.  
FY 14 Target: 100%  
FY 14 Outcome: 100%

**Integrated and Site-based Services:**

1. Measure: Within 30 days of follow-up contact/interview process and receipt of requisite eligibility documentation, an individual's request for services will be presented to the Admissions Committee for review.  
FY 14 Target: 100%  
FY 14 Outcome: 100%
2. Measure: Individuals in the program will be satisfied with services.  
FY 14 Target: 90%  
FY 14 Outcome: 95%
3. Measure: Regular Work Consumers will make progress toward work-related goals.  
FY 14 Target: 75%  
FY 14 Outcome: 80%
4. Measure: DT consumers will participate in independent community-based vocational and/or volunteer work settings.  
FY 14 Target: 55%  
FY 14 Outcome: 57%
5. Measure: Each DT consumer will participate in a community-based activity at least one time per month.  
FY 14 Target: 90%  
FY 14 Outcome: 96%



**Service Coordination:**

1. Measure: Within 30 days of follow-up contact/interview process and receipt of requisite eligibility documentation, an individual's case will be presented to the Admissions Committee for review.  
FY14 Target: 90%  
FY 14 Outcome: This goal was met at 100%.
2. Measure: Consumers participating in the Client/Family Support Program will be satisfied with services received.  
FY 14 Target: 90%  
FY 14 Outcome: This goal was met at 95% from sampled consumers who returned the satisfaction survey.
3. Measure: Given the timely submission of requisite documentation by DSC program staff, Case Coordinators will complete each consumer's Individualized Service Plans within 14 working days after the Annual Interdisciplinary Team Planning Meeting.  
FY 14 Target: 85%  
FY 14 Outcome: 73%

PY2014 Demographic Data  
 Agency DSC  
 (by program)

Age	Apt Svcs	Clinical	Comm Emp	Connections	Fam Dev Ctr	IFS	ISBS	Serv Coord
0 to 6	0	0	0	0	680	8	0	7
7 to 12	0	3	0	0	0	14	0	32
13 to 18	0	2	0	0	0	5	0	27
19 to 59	54	84	49	82	0	16	50	287
60 to 75up	11	7	1	4	0	3	5	41
dna	0	0	0	0	0	0		0
<b>Total</b>	65	96	50	86	680	46	55	394
<b>Race</b>								
White	54	81	36	68	432	33	42	311
Black/AA	8	13	11	18	115	4	11	61
Asian/PI	2	0	3	0	25	4	1	13
Other	1	2	0	0	108	5	1	9
dna	0		0	0	0			0
<b>Total</b>	65	96	50	86	680	46	55	394
<b>Origin</b>								
H/L	1	1	1	1	103	0	0	5
non H/L	64	95	49	85	577	46	55	389
dna	0	0	0		0	0		0
<b>Total</b>	65	96	50	86	680	46	55	394
<b>Gender</b>								
Male	39	56	29	43	415	34	35	229
Female	26	40	21	43	265	12	20	165
dna	0	0	0		0	0		0
<b>Total</b>	65	96	50	86	680	46	55	394

PY2014 Zip Code Data

Agency Developmental Services Center  
(by program)

Code	City	Apt Svcs	Clinical	Comm Emp	Connections	Fam Dev Ctr	IFS	ISBS	Serv Coord
60949	Ludlow	0	0	0	0	2	0	1	3
61801	Urbana	6	14	7	8	67	7	9	49
61802	Urbana	32	20	12	30	64	9	13	62
61815	Bondville	0	0	0	0	3	0	0	1
61816	Broadlands	0	0	0	0	0	0	0	0
61820	Champaign	5	8	7	7	67	7	5	40
61821	Champaign	16	29	12	25	156	7	12	94
61822	Champaign	3	11	2	6	66	7	2	28
61840	Dewey	0	0	0	0	1	0	0	0
61843	Fisher	0	1	1	0	10	1	1	6
61845	Foosland	0	0	0	0	0	0	0	0
61847	Gifford	0	0	0	0	4	0	0	0
61849	Homer	0	0	0	0	5	0	0	1
61851	Ivesdale	0	1	0	0	0	0	0	1
61852	Longview	0	0	0	0	0	0	0	0
61853	Mahomet	0	3	2	4	31	3	3	36
61859	Ogden	0	0	0	0	2	0	0	1
61862	Penfield	0	0	0	0	1	0	0	1
61863	Pesotum	0	0	0	0	1	0	1	2
61864	Philo	0	0	0	0	5	0	0	1
61866	Rantoul	1	6	3	3	103	0	2	20
61871	Royal	0	0	0	0	0	0	0	0
61872	Sadorus	0	0	1	0	4	1	0	2
61873	St Joseph	1	1	0	1	28	1	3	17
61874	Savoy	1	2	2	1	23	0	1	5
61875	Seymour	0	0	0	1	2	1	1	2
61877	Sidney	0	0	0	0	9	0	0	1
61878	Thomasboro	0	0	0	0	5	0	0	1
61880	Tolono	0	0	0	0	20	1	1	19
Other	-----			1	0	1	1		1
Totals		65	96	50	86	680	46	55	394

PACE, Inc. - Opportunities for Independence  
FY14 Performance Outcomes Report

**TOTAL OUTCOMES**

CCDDDB JULY 1, 2013 - JUNE 30, 2014

**CIVIL RIGHTS AND THE LAW OUTCOMES**

- |                          |  |
|--------------------------|--|
| <input type="checkbox"/> | CL 102 Knows Disability Law(s) _____                               |
| <input type="checkbox"/> | CL 203 Recognize and confront infringement of rights               |
| <input type="checkbox"/> | CL 401 Change legal status   |
| <input type="checkbox"/> | CL 402 Filed Appeal (benefits/services, housing, agency decisions) |
| <input type="checkbox"/> | CL 403 Filed Suit (discrimination, small claims, etc)              |

**COMMUNICATION OUTCOMES**

- |                                     |   |
|-------------------------------------|---|
| <input type="checkbox"/>            | CM 138 Uses interpreter/ reader services                                      |
| <input type="checkbox"/>            | CM 140 Uses relay services  |
| <input checked="" type="checkbox"/> | CM 206 Communicates confidently   |
| <input type="checkbox"/>            | CM 207 Increase speech/reading  |
| <input type="checkbox"/>            | CM 240 Uses message relay   |
| <input type="checkbox"/>            | CM 241 Increased sign language  |
| <input type="checkbox"/>            | CM 242 Fluent in sign   |
| <input type="checkbox"/>            | CM 243 Communicates in groups   |
| <input type="checkbox"/>            | CM 244 Communicates in social situations                                      |
| <input type="checkbox"/>            | CM 245 Communicates in writing  |
| <input type="checkbox"/>            | CM 246 Writes English or ASL gloss  |
| <input type="checkbox"/>            | CM 247 Increased ability to express needs effectively                         |
| <input type="checkbox"/>            | CM 248 Writes effective letters   |
| <input type="checkbox"/>            | CM 249 Communicates more comfortably with family and friends (resolve issues) |
| <input checked="" type="checkbox"/> | CM 250 Communicates more comfortably on the phone                             |
| <input type="checkbox"/>            | CM 251 Communicates more comfortably with personal assistant                  |
| <input type="checkbox"/>            | CM 254 Reads written materials adequately through mechanical aids or Braille  |
| <input type="checkbox"/>            | CM 255 Communicated using Assistive Technology                                |
| <input type="checkbox"/>            | CM 256 Writes legibly (signing checks, correspondence, etc)                   |
| <input type="checkbox"/>            | CM 257 Uses time telling device   |
| <input type="checkbox"/>            | CM 320 Acquires interpreter or reader services                                |

**EDUCATION AND TRAINING OUTCOMES**

- |                                     |  |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | ET 207 Increase advocacy ability to improve educational status |
| <input type="checkbox"/>            | ET 404 Started pre-vocational training                         |
| <input type="checkbox"/>            | ET 406 Started vocational training                             |
| <input type="checkbox"/>            | ET 407 Acquired GED  |
| <input checked="" type="checkbox"/> | ET 408 Acquired skill : _____                                  |
| <input type="checkbox"/>            | ET 410 Entered DRS VR  |
| <input type="checkbox"/>            | ET 411 Applied to college                                      |
| <input type="checkbox"/>            | ET 412 Entered college   |

PACE, Inc.  
Center for Independent Living  
NMCH

ET 415 Completed degree program

### EMPLOYMENT OUTCOMES

- |   |   |
|---|---|
|   | EM 108 Knows work incentives  |
| I | EM 241 Knows own job accommodation needs  |
|   | EM 244 Retains employment   |
|   | EM 416 Entered sheltered employment   |
|   | EM 417 Maintained sheltered employment schedule   |
|   | EM 418 Entered transitional employment program  |
|   | EM 420 Entered employment   |
|   | EM 421 Maintained employment  |
|   | EM 422 Acquired volunteer work  |
|   | EM 423 Achieve job readiness (interview skills, resume practice, realistic views of job market) |

### EQUIPMENT/ASSISTIVE TECHNOLOGY OUTCOMES

- |   |   |
|---|---|
|   | AT 101 uses Assistive Technology                        |
|   | EQ 124 Knows personal adaptive equipment needs          |
|   | EQ 134 Uses adaptive equipment for maximum independence |
|   | EQ 312 Acquired mobility aid                            |
|   | EQ 313 Acquired visual aid                              |
| I | EQ 314 Acquired adaptive equipment                      |
|   | EQ 315 Acquired equipment repair/maintenance            |
|   | EQ 317 Acquired equipment for work                      |
|   | EQ 318 Acquired equipment for education                 |
|   | EQ 319 Acquired TTY                                     |
|   | EQ 320 acquired free amplified phone through ITAC       |

### FINANCE AND BENEFITS OUTCOMES

- |   |   |
|---|---|
|   | FB 109 Understands financial opportunities                              |
|   | FB 110 Understands financial entitlements (tax abatements/waivers)      |
|   | FB 111 Knows earned and unearned income                                 |
|   | FB 112 Understands transfer benefits (food stamps/subsidy)              |
|   | FB 210 Manages personal funds   |
| I | FB 215 Self advocates for benefits and financial assistance             |
|   | FB 303 Acquires SSI or SSDI   |
|   | FB 304 Acquires funds for equipment                                     |
|   | FB 305 Acquires rent subsidy  |
|   | FB 306 Acquired access grant funds                                      |
|   | FB 307 Acquired funds for TTY   |
|   | FB 308 Acquired funds for personal assistance                           |
|   | FB 309 Acquired funds for vehicle modification                          |
| I | FB 310 Acquired funds for education/training                            |
|   | FB 321 Acquired means of support (gen assist, energy, food stamps, etc) |

## HEALTH CARE/MEDICAL OUTCOMES

<input type="checkbox"/>	HC 118 Knows basic health concept
<input type="checkbox"/>	HC 119 Knows own medications
<input type="checkbox"/>	HC 120 Knows own medical issues
<input type="checkbox"/>	HC 128 Knows health Diet
<input type="checkbox"/>	HC 129 Knows exercise needs
<input type="checkbox"/>	HC 217 Can cope with emergency situations
<input type="checkbox"/>	HC 218 Acquired appropriate medical assistance
<input type="checkbox"/>	HC 220 Knows severity of emergency situation
<input type="checkbox"/>	HC 223 Prevents health emergency
<input type="checkbox"/>	HC 227 Established Healthy Diet
<input type="checkbox"/>	HC 229 Established Exercise Routine

## HOUSING OUTCOMES

<input type="checkbox"/>	HG 322 Acquired subsidized housing
<input type="checkbox"/>	HG 423 Became more independent in current living situation
<input type="checkbox"/>	HG 424 Improved home accessibility
<input type="checkbox"/>	HG 425 Moved from facility to family home
<input type="checkbox"/>	HG 426 Moved from facility to supervised residence
<input type="checkbox"/>	HG 427 Moved from facility to subsidized home
<input type="checkbox"/>	HG 428 Moved from facility to unsubsidized home
<input type="checkbox"/>	HG 429 Moved from family home to supervised residence
<input type="checkbox"/>	HG 430 Moved from family home to subsidized home
<input type="checkbox"/>	HG 431 Moved from family home to unsubsidized home
<input type="checkbox"/>	HG 432 Moved from supervised residence to subsidized home
<input type="checkbox"/>	HG 433 Moved from supervised residence to unsubsidized home
<input type="checkbox"/>	HG 434 Moved from group home to subsidized home
<input type="checkbox"/>	HG 435 Moved from group home to unsubsidized home
<input type="checkbox"/>	HG 436 Moved from transitional housing to group home
<input type="checkbox"/>	HG 437 Moved from transitional housing to subsidized home
<input type="checkbox"/>	HG 438 Moved from transitional housing to unsubsidized home
<input type="checkbox"/>	HG 439 Moved from restrictive residence to accessible home
<input type="checkbox"/>	HG 449 Moved from supervised living situation to less restrictive situation
<input type="checkbox"/>	HG 450 Moved to desired housing situation:
<input type="checkbox"/>	HG 451 Acquired homeownership skills
<input type="checkbox"/>	HG 452 Became homeowner
<input type="checkbox"/>	HG 453 Maintained Current Housing – Rent
<input type="checkbox"/>	HG 454 Maintained Current Housing - Ownership

## PERSONAL ASSISTANCE OUTCOMES

<input type="checkbox"/>	PA 222 Able to manage personal assistance services effectively
<input type="checkbox"/>	PA 228 Established and follows personal care routines -with or without PA assistance
<input type="checkbox"/>	PA 311 Acquired and maintained personal assistant services effectively

### DAILY LIVING/SELF CARE OUTCOMES

- |                          |  |
|--------------------------|--|
| <input type="checkbox"/> | DL 125 Knows personal safety   |
| <input type="checkbox"/> | DL 126 Knows how to arrange home for independence                                |
| <input type="checkbox"/> | DL 130 Knows basic hygiene   |
| <input type="checkbox"/> | DL 131 Follows range of motion exercises   |
| <input type="checkbox"/> | DL 132 Acquired home support services for: _____                                 |
| <input type="checkbox"/> | DL 133 Knows community services: _____   |
| <input type="checkbox"/> | DL 134 Knows about Center for Independent Living Services.                       |
| <input type="checkbox"/> | DL 136 Used memory cue options   |
| <input type="checkbox"/> | DL 224 Follows self care routines  |
| <input type="checkbox"/> | DL 226 Does household shopping chores  |
| <input type="checkbox"/> | DL 231 Does personal self care   |
| <input type="checkbox"/> | DL 232 Knows Home safety measures  |
| <input type="checkbox"/> | DL 258 Eats as independently as possible   |
| <input type="checkbox"/> | DL 259 Sorts and label objects   |
| <input type="checkbox"/> | DL 260 Uses vision to read daily   |
| <input type="checkbox"/> | DL 261 Uses vision for recreational reading                                      |
| <input type="checkbox"/> | DL 262 Uses vision at school   |
| <input type="checkbox"/> | DL 263 Uses vision for job   |
| <input type="checkbox"/> | DL 267 Uses visual aids and/or services  |
| <input type="checkbox"/> | DL 268 Uses residual vision for independent movement                             |
| <input type="checkbox"/> | DL 269 Moves independently in home   |
| <input type="checkbox"/> | DL 270 Travels safely in familiar places   |
| <input type="checkbox"/> | DL 271 Travels to shop independently   |
| <input type="checkbox"/> | DL 274 Travels to school or training independently                               |
| <input type="checkbox"/> | DL 275 Moves effectively in new location or area                                 |
| <input type="checkbox"/> | DL 276 Develops sensory and mobility to adapt to new location                    |
| <input type="checkbox"/> | DL 277 Uses protective techniques to move safely                                 |
| <input type="checkbox"/> | DL 278 Uses sighted guide techniques   |
| <input type="checkbox"/> | DL 279 Able to negotiate street crossings  |
| <input type="checkbox"/> | DL 280 Able to compensate for memory impairment                                  |
| <input type="checkbox"/> | DL 334 Acquired and uses self care aids and equipment                            |
| <input type="checkbox"/> | DL 335 Acquired/effectively uses home management aids equipment (e.g. cook, sew) |

### SELF HELP/PERSONAL OUTCOMES

- |                          |  |
|--------------------------|--|
| <input type="checkbox"/> | SH 114 Knows about own disability                          |
| <input type="checkbox"/> | SH 116 Learned about other disabilities                    |
| <input type="checkbox"/> | SH 117 Learned general parenting skills                    |
| <input type="checkbox"/> | SH 501 Feels better about self                             |
| <input type="checkbox"/> | SH 502 Copes with disabilities and attitudes               |
| <input type="checkbox"/> | SH 503 Develops problem solving and decision making skills |
| <input type="checkbox"/> | SH 504 Applies problem solving and decision making skills  |
| <input type="checkbox"/> | SH 505 Developed goal setting skills                       |

- SH 506 Comfortable with sexuality
- SH 507 Comfortable in public
- SH 508 Copes with own child's attitude towards parent's disability

**SOCIAL RECREATION OUTCOMES**

- SR 510 Increase social contact
- SR 511 Increase social recreation
- SR 512 Participates comfortably in social situations
- SR 513 Increases contact with other people with disabilities
- SR 515 Found friend to share activities with
- SR 516 Found a correspondent
- SR 517 Found satisfying hobby
- SR 518 Joined community group for social recreational activity
- SR 519 Participated in travels/recreational tours
- SR 520 Participated in sports/recreational activities with peers

**TRANSPORTATION OUTCOMES**

- TR 143 Determined vehicle modification needs (assessment/training)
- TR 213 Coped with emergency transportation situations
- TR 336 Acquired PWD license plate
- TR 338 Acquired drivers license
- TR 339 Acquired vehicle
- TR 340 Had vehicle modified
- TR 341 Acquired desired transportation
- TR 440 Used specialized transportation with assistance
- TR 441 Used specialized transportation without assistance
- TR 442 Used public transportation with assistance
- TR 443 Used public transportation without assistance

**YOUTH AND FAMILY OUTCOMES**

- YF 101 Acquired Youth/Education Advocacy skills
- YF 102 Increased Youth/Education Advocacy skills
- YF 103 Increased Family/Guardian Youth /Ed Advocacy skills in IEP process
- YF 104 Increased knowledge of support for Youth w/Disabilities educational advocacy
- YF 105 Increased knowledge of support for Youth with Disabilities Transition
- YF 106 Participated in Youth with Disabilities Group

other:

Total



Outcomes for FY 2014 were 13. The Part-time ILS was out on medical leave from mid November 2013 to June 16, 2014.

PY2014 Demographic Data  
 Agency PACE  
 Program Opportunities for Independence

Age	Total
0 to 6	0
7 to 12	0
13 to 18	0
19 to 59	9
60 to 75up	1
dna	
<b>Total</b>	10
<b>Race</b>	
White	8
Black/AA	1
Asian/PI	1
Other	0
dna	0
<b>Total</b>	10
<b>Origin</b>	
H/L	0
non H/L	10
dna	0
<b>Total</b>	10
<b>Gender</b>	
Male	5
Female	5
dna	0
<b>Total</b>	10

Notes on Data:

PY2014 Zip Code Data  
 Agency PACE  
 Program Opportunities for Independence

Zip Code	City	Total
60949	Ludlow	0
61801	Urbana	0
61802	Urbana	1
61815	Bondville	0
61816	Broadlands	0
61820	Champaign	2
61821	Champaign	5
61822	Champaign	1
61840	Dewey	0
61843	Fisher	0
61845	Foosland	0
61847	Gifford	0
61849	Homer	0
61851	Ivesdale	0
61852	Longview	0
61853	Mahomet	1
61859	Ogden	0
61862	Penfield	0
61863	Pesotum	0
61864	Philo	0
61866	Rantoul	0
61871	Royal	0
61872	Sadorus	0
61873	St Joseph	0
61874	Savoy	0
61875	Seymour	0
61877	Sidney	0
61878	Thomasboro	0
61880	Tolono	0
Other	-----	

Totals 10

## Persons Served during FY2014

(from Lynn Canfield, Associate Director for ID/DD)

Through all CCDDDB and CCMHB funded ID/DD programs during Contract Year 2014 (July 1, 2013 through June 30, 2014), unduplicated individuals total **1,690** (excluding parent support groups funded through Down Syndrome Network, CU Autism Network, and Community Choices, due to the substantially different intensity and type of service).

- Programs serving **young children** (birth to six) reported **1,172** unduplicated individuals. These consist of Developmental Services Center's Family Development Center program, with 680 Treatment Plan Clients (TPC), and Head Start/Early Head Start's Social Emotional Disabilities Services, with 188 TPCs and 304 NTPCs.
- Programs serving all others (typically adult programs, with some younger persons) reported **518** unduplicated individuals.

Of the **518**:

- 456 participated in programs at Developmental Services Center (DSC), 65 in Apartment Services, 74 in Augmented DT, 25 in Augmented ES, 96 in Clinical, 50 in Community Employment, 86 in Connections, 46 in Individual and Family Support, 52 (TPC, plus 3 NonTPC) in Integrated and Site-Based Services, and 390 (TPC and NonTPC plus 4 NonTPC) in Service Coordination
- 81 participated in programs at Community Choices (CC), 16 in Community Living, 32 in Customized Employment, and 69 (self-advocates plus 67 family) in Self-Determination Support
- 9 participated in programs at CTF Illinois, 9 in Nursing (not included in demographic and zip code data are 1 who passed away and 1 who moved out) and 1 in Residential & Day Training
- 26 participated in Community Elements' Coordinated Services program
- 10 participated in PACE's Opportunities for Independence program
- 27 participated in programs at both Community Choices and Developmental Services Center
- 9 participated in programs at both CTF Illinois and Developmental Services Center
- 8 participated in programs at both Community Elements and Developmental Services Center
- 4 participated in programs at both Community Elements and Community Choices
- 3 participated in programs at both PACE and Developmental Services Center
- 1 participated in programs at both PACE and Community Choices
- 1 participated in programs at DSC, CC, and PACE
- 1 participated in programs at DSC, CC, and CE
- 8 people participated in all three funded programs at Community Choices (CC)
- 2 people participated in both CC's Community Living and Customized Employment programs (the two more intensive services)
- 5 people participated in both CC's Community Living and Self-Determination Support programs
- 12 people participated in both CC's Customized Employment and Self-Determination Support
- 158 people participated in any two of the nine funded DSC programs
- 69 people participated in any three of the nine funded DSC programs
- 29 people participated in any four funded DSC programs
- 13 people participated in any five funded DSC programs
- 1 person participated in six funded DSC programs, as a result of shifting from one set of services to another during the first quarter.

