



**Champaign County Developmental Disabilities Board (CCDDDB) and
Champaign County Mental Health Board (CCMHB)
Joint Study Session Agenda**

Wednesday, March 27, 2024, 5:45PM

*This study session will be held in person at the Shields-Carter Room of the
Brookens Administrative Building, 1776 East Washington Street, Urbana, IL 61802
Members of the public may attend in person or watch live through this link:
<https://uso2web.zoom.us/j/81393675682> Meeting ID: 813 9367 5682*

- I. Call to order**
- II. Roll call**
- III. Approval of Agenda***
- IV. Citizen Input/Public Participation** *All are welcome to attend the meeting to observe and to offer thoughts during this time. The Chairs may limit public participation to 5 minutes per person and/or 20 minutes total.*
- V. Chairperson’s Comments – Dr. Jon Paul Youakim and Ms. Vicki Niswander**

- VI. STUDY SESSION:**
 - Remote Supports Services: Empowering Independent Living** (pages 2-18)
Kyle Corbin is the Director of Business Development at SafeinHome. In his 20+ year career he has experience with almost every aspect of service delivery in the intellectual and developmental disabilities field. His background offers a unique perspective when discussing Remote Supports Services and community engagement with providers, individuals, and representatives of state agencies.

 - He has held roles in both the public and private side of service delivery and has worked closely with stakeholders in multiple states to develop rules and guidance promoting the use of Supportive Technology across the nation. He was instrumental in the push to make Ohio the first Technology First state and helped dramatically increase the number of individuals using supportive technology nationally.*

- VII. Agency Input**
The Chairs reserve the authority to limit individual participation to 5 minutes and/or total time to 20 minutes.
- VIII. Board Announcements and Input**
- IX. Adjournment**

** Board action is requested.*

For accessible documents or assistance with any portion of this packet, please [contact us](mailto:leon@ccmhb.org) (leon@ccmhb.org).

Remote Supports Services Empowering Independent Living

Kyle Corbin

National Director of Business Development
kcorbin@safeinhome.com

SCAN HERE
*With your cell phone
To learn more*



Where we are

DID YOU KNOW?

43%+

DSP WORKERS LEFT
THE INDUSTRY

2019

Covid-19

EXACERBATED
THE SHORTAGE

2020

Privacy

ALWAYS DESIRED
BY PEOPLE

Forever

Remote Supports meet the HCBS Settings Rule

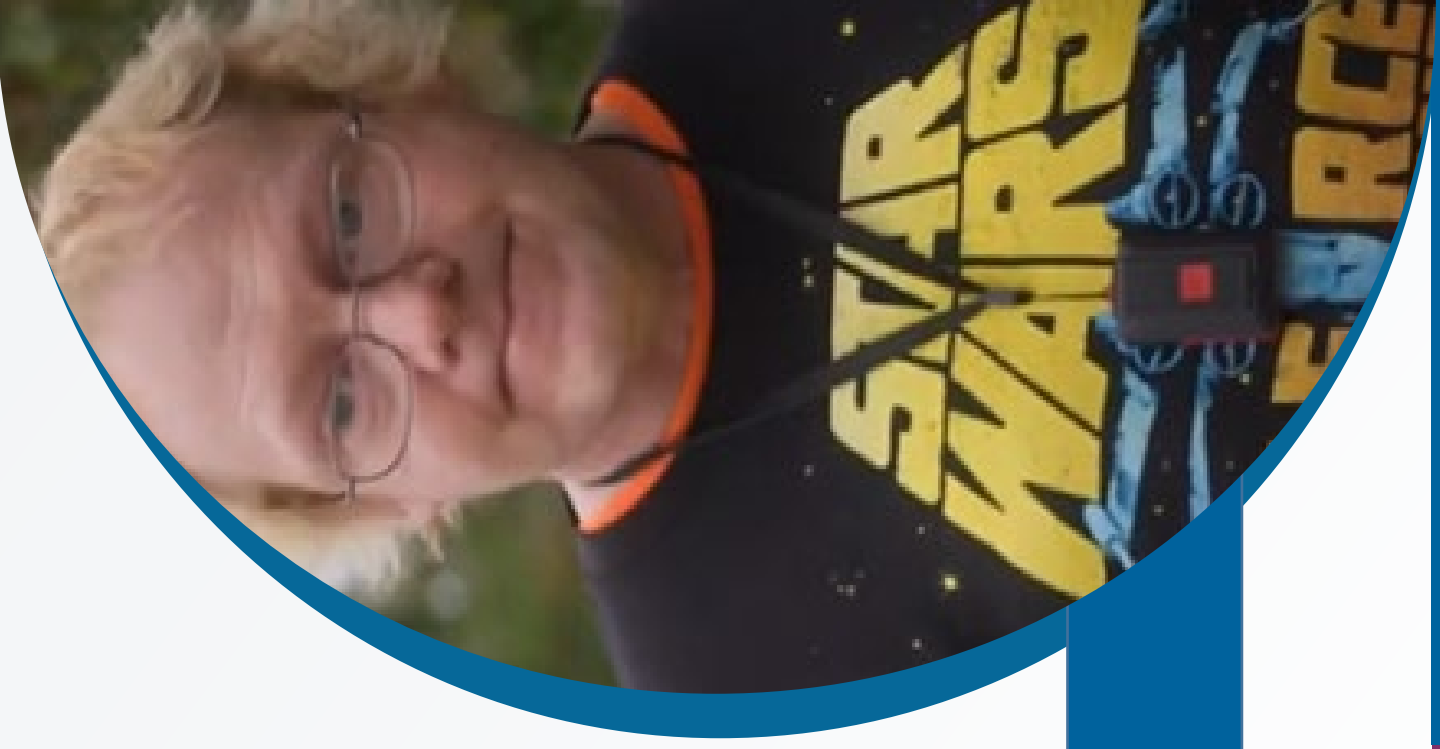
Person Centered

HCBS Guidelines Require Support Plans that are:

- Important **TO** the Individual
- Important **FOR** the Individual
- Directed **BY** the Individual

4

Remote Supports is an HCBS Service

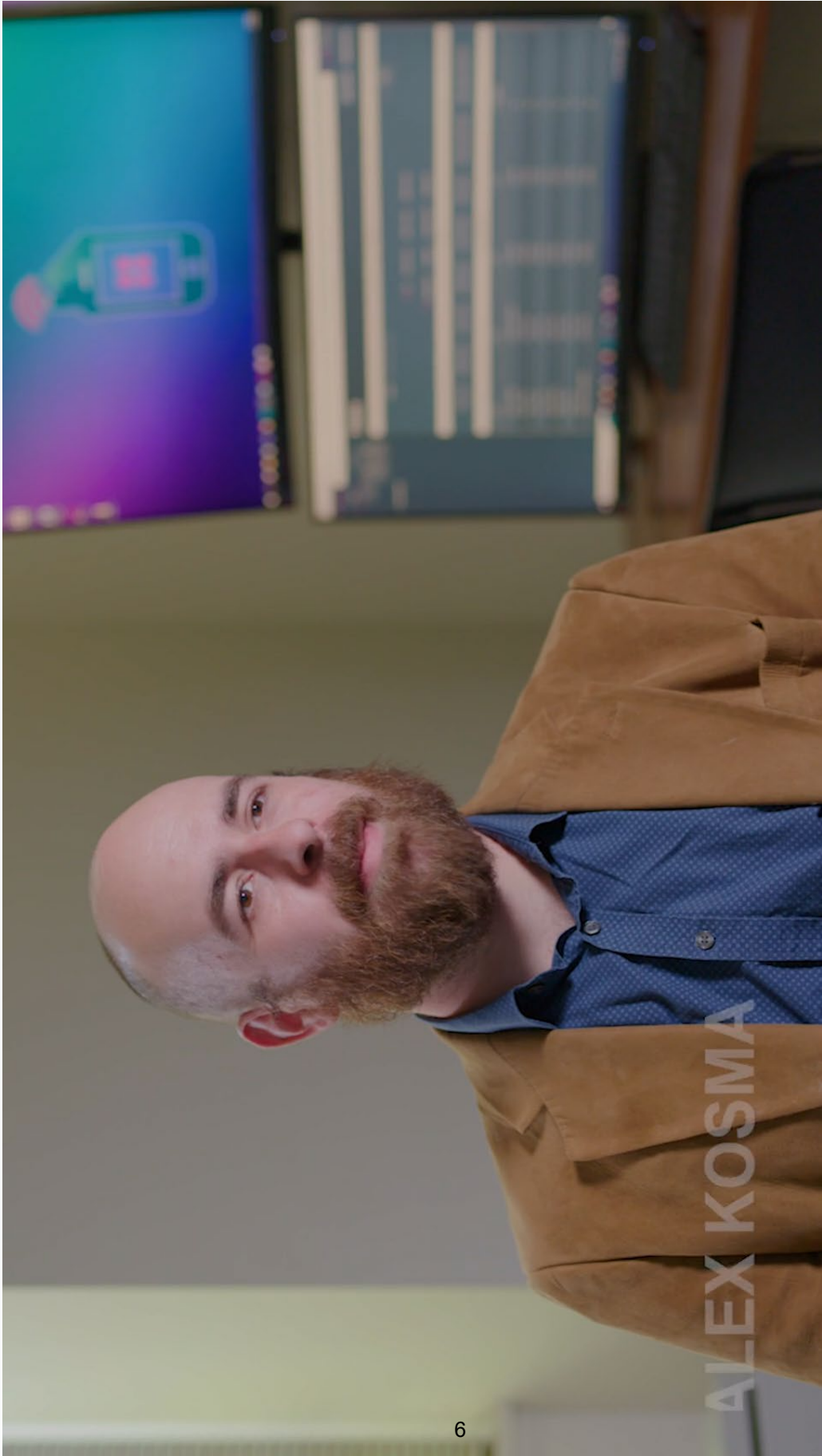


Remote Supports

Empowers people with intellectual and developmental disabilities to live independently in their own homes and communities using a remote support staff and assistive technologies.

5





SafeinHome Remote Support Staff – An Insider Perspective



Our Remote Supports is a service, not a thing.

7

It is not replacing humans with technology
but is a trained workforce connecting and
supporting people through technology.

The Person Supported

A **person-centered** support service that offers:

- **Individualized Solutions** developed by the person and the care circle
- **A Learning Environment** that's supportive and safe
- **The Next Step to Independence** to support the needs and desires of each individual
- **Remote Support Staff** always available - 24/7; always supportive - never directive

8



Our Support Solutions



MEDICATION MANAGEMENT

OVERNIGHT SUPPORT

VISITOR SAFETY

ELOPEMENT
(WANDERING)

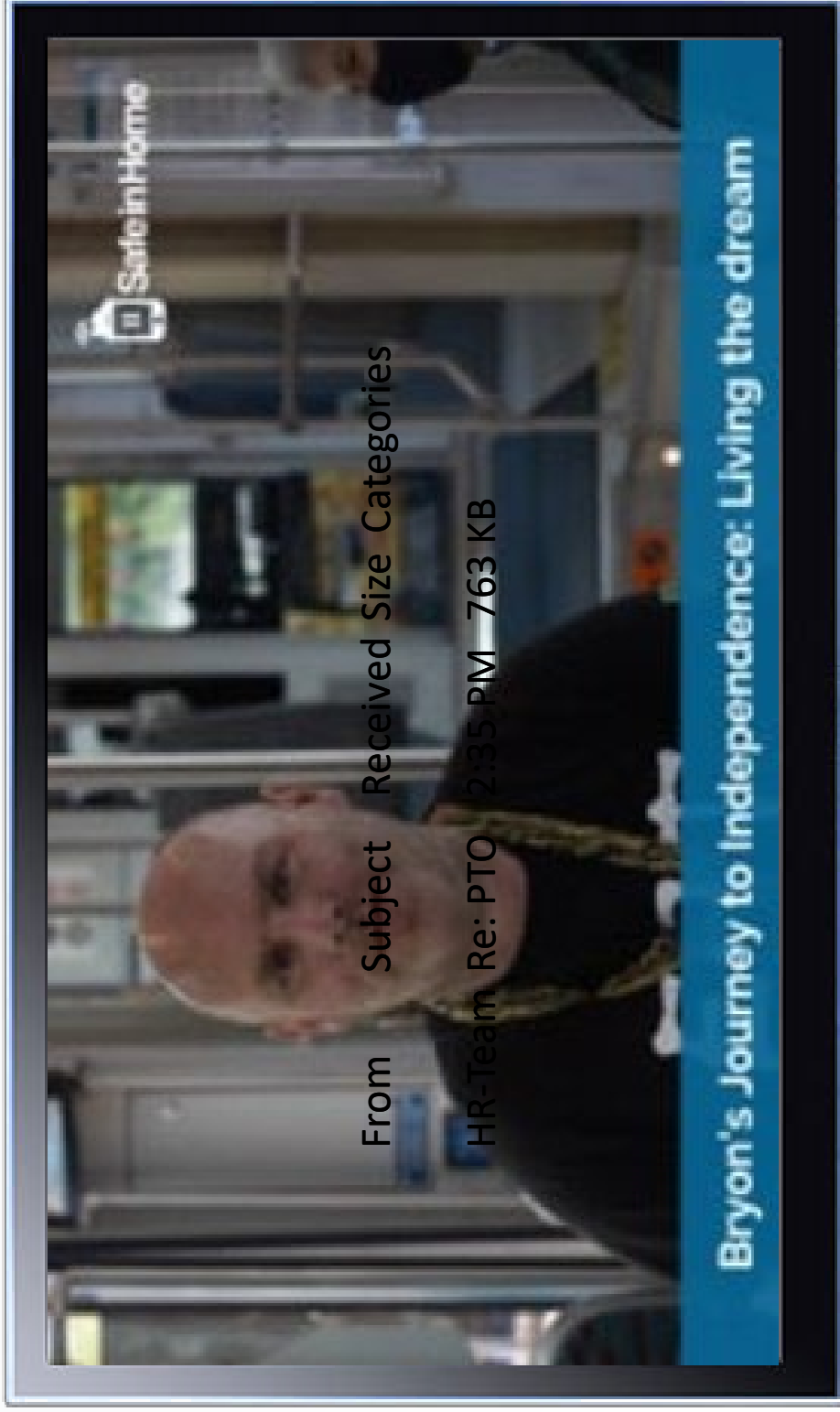
KITCHEN SAFETY

SEIZURE
MANAGEMENT

AFTER
SCHOOL/WORK
SUPPORT

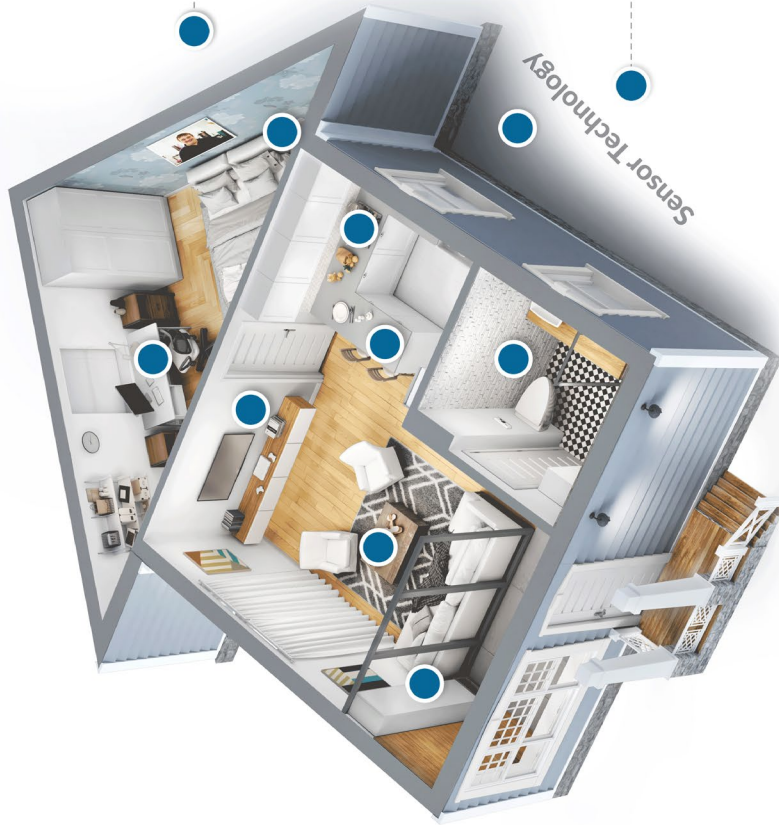
YOUTH
TRANSITION AGE

Bryon's Journey to Independence



How it Works

How Remote Supports Work



Assistive Technology



24/7 Remote Support Staff



Remote Supports Is Part Of The Overall Solution & Complements The Existing Support Plan



Remote Support Staff

Human-to-Human
CONNECTION



Non-directive

Develops decision-making skills

Authentic relationships

State required training

Continuity & stability

HIPAA compliant workspace

CONNECTED INDEPENDENCE WITHOUT ISOLATION



Covers Gaps In Supports



Weekly Reports

AKA: Support Notes:

- RSS interactions
- HPC/RSS hand-offs
- Daily Activities
- Kitchen/Bathroom Use
- Home Entry/Exit Times
- Medication Management
- Sleep/Wake Activity

Remote Supports provided from SafeinHome Support Center at 45 Quail Court #300,
Walnut Creek CA 94596

Local Date	Comment	SiH Representative
5/3/2020 5:59	End support period.	SiH System Note
5/3/2020 6:11	Check In Call Successful check in via tablet at 6:09am. SafeinHome Client stated she was doing well and still sleeping in. SafeinHome Client reported having no plans for her day. No questions or concerns to report.	Joshua Knapp
5/3/2020 21:00	Begin support period.	SiH System Note
5/3/2020 21:09	Check In Call Called SafeinHome Client via tablet and says she is doing well. Had no questions or concerns. Appeared cheerful and smiling tonight.	Peter Chang
5/3/2020 23:59	Support Hours for 5/3/20: 9	SiH System Note
5/4/2020 5:59	End support period.	SiH System Note
5/4/2020 6:05	Check In Call Tablet call unsuccessful at 6:04 AM EST.	Joe Lyford
5/4/2020 6:18	Check In Call SafeinHome Client called in via tablet at 6:16 AM EST. She reports she is well, slept fine and has no questions or concerns at this time.	Joe Lyford
5/4/2020 21:00	Begin support period.	SiH System Note
5/4/2020 21:04	Check In Call SafeinHome Client reported that she was feeling well and had no concerns to report.	Jeet Singh
5/4/2020 23:59	Support Hours for 5/4/20: 9	SiH System Note
5/5/2020 5:59	End support period.	SiH System Note
5/5/2020 6:13	Check In Call SafeinHome Client called in via tablet at 6:10 a.m. She	David Thom



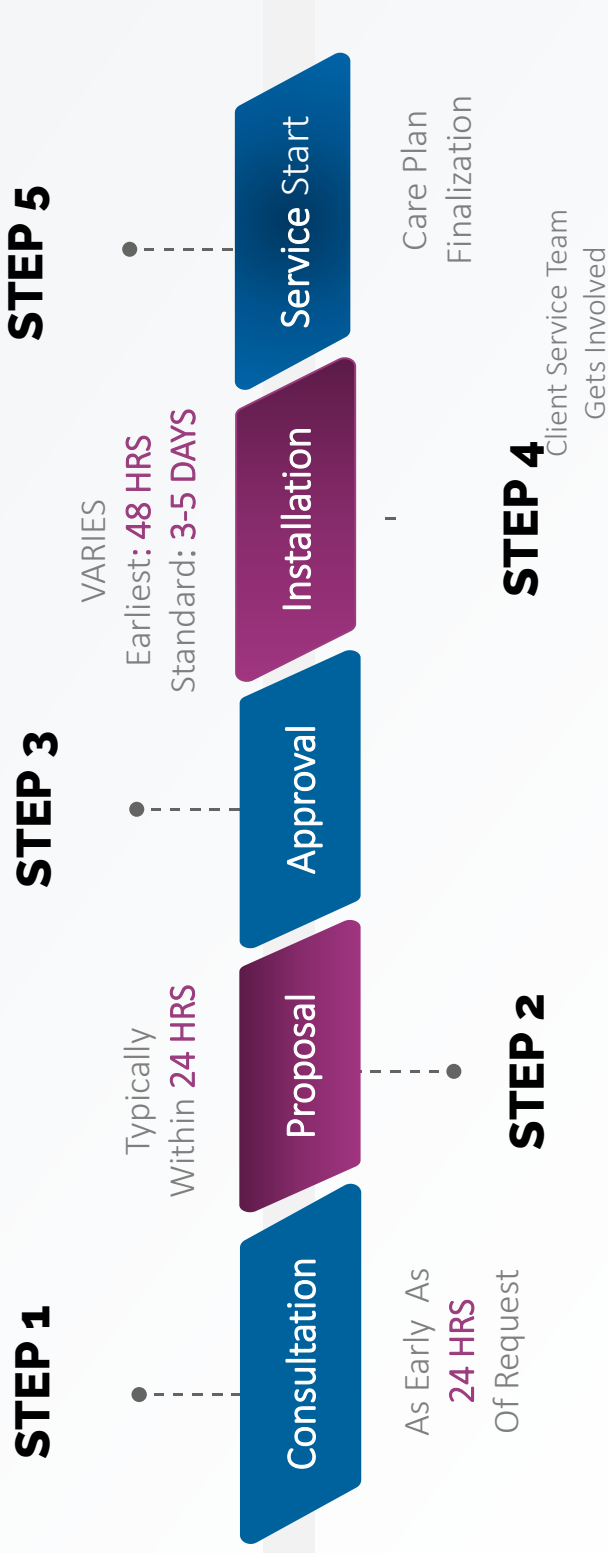
**HIPAA
Compliance**



**256 BIT
ENCRYPTION**



Steps to Remote Support



Get More People on Service

with education...the more they know

Case Managers

NEED TO KNOW HOW TO
EXPLAIN REMOTE
SUPPORT SERVICES.

Individual & Families

NEED TO KNOW HOW REMOTE
SUPPORT SERVICES WORK AND
BENEFIT THEM

SafeinHome Educational Resources

VIRTUAL SEMINARS

TESTIMONIAL VIDEOS

IN-PERSON SEMINARS

SELF-PACED CBT TRAINING

No obligation to use our service

Questions?



SafeinHome YouTube Channel

Kyle Corbin

National Director of Business Development

kcorbin@safainhome

