Downloading Statements from Chase PaymentNet

All statements close on the last day of the month and should be available on the first of the month. It is recommended that you set a reminder to download your statements as they will NOT be mailed.

You may receive an email that the statement is ready – this may be a Cardholder only notification.

If you are both a card holder and an auditor, you will need to change your role to view all transactions for the department. In the upper right corner of the screen there is a heading 'Select Role'. Click on the arrow and choose 'Auditor'.

Select Role: Program Administrator	Contact My Profile Log Out
System Roles	
Auditor	
Program Administrator	

From the Home Screen, under the Accounts tab select Manage

J.P.Morgan PaymentNet®							
Home Transactions Reports	Accounts Employees Payments Administration Help						
Welcome	Manage						
Messages	Query Status						
Reminder of Upcoming System Main	Account Request Manager						
1. Saturday, April 5th to Sunday, April 6th							
Impact Area: H2H File Transmission	or Mappers and Imports (4/5 at 4pm to 4/6 at 12am CT)						
File transmissions (inbound and outb	ound) will be held during the outage and will be processed and/or transmitted once the event concludes.						
2. Friday, April 11th to Saturday, Ap	vril 12th						

That will bring up an account list that will show all the card holders for the department(s) you audit.

The account list will show each card holder as well as a department. In the example below there are 2 departments under this Auditor profile.

Но	ne Transact	tions Reports Ac	counts Employees	Payments Administrat	ion Help		
Ac	Account List						
Fil	ter By All (syst	tem) 🗸 Set as Default	t Query				
	Take me to	Company Number 🜲	Account Number 🌲	Cardholder First Name 🌲	Cardholder Last Name 🜲 C		
	•	17307	*********1291	TIMOTHY	BREEN		
	•	17215	********5244	MICHELLE	JETT		
	•	17307	*********4544	MC	NEAL		
	•	17215	***********8110	STEPHEN	SUMMERS		
	•	17215	*********6340	ADMIN SERVICES			
	•	17307	**********6290	INFO TECHNOLOGY			

If you have more than one department to audit, you can sort the list by company number to group all cards in the same department.

To pull the statement click on the arrow in the Take me to... column and select Statement Detail from the list.

J.P.	Morgai	1 Pa	ymentN	et®		\rightarrow
Home	Transactions	Reports	Accounts	Employees	Payments	Adminis

Account List

Filte	er By All (syst	tem) 🗸 Set as Defa	ult Qu	Jery	
	Take me to	Company Number	\$	Account Number 🌲	Cardholder First Name
	•	17307	3	**************1291	TIMOTHY
		17215	3	***********5244	MICHELLE
	•	17307	1	***********4544	MC
	•	17215	1	*************8110	STEPHEN
	•	17215	3	***********6340	ADMIN SERVICES
	Account	Detail - General Infor	matio	n *******6290	INFO TECHNOLOGY
0 of 6	Authoriz	ations/Declines List			
	Paymer	t List - Activity			
Маз	Stateme	ent Detail			
	Transac	tion List - Last 30 Day	/S		

It will bring up the statement details and there is a button to View Statement (PDF).

iome i	ransactions	Reports /	Accounts	Employees	Payments	Administ
Stateme	ent Detail					
	Account	Number ***	********6340)		
	Bil	ling Date)3/31/2025 🔻	•		
	ſ	Due Date 04	/14/2025			
	Statemen	t Amount 🕤	(Pay)		
To reque	st accessible stat	ements, plea	ise call 1-800	-316-6056		
View St	tatement (PDF)					
Diverte	d From Account	Number 💠	Last Nam	e 💠 🛛 First Na	ame 🗢 Mid	dle Initial 🖨
	******		IETT	MICHE	IE	

Click on the View Statement button to download the statement.

If you want to pay off cycle

Go to Reports – Report List

J.P.Morgan PaymentNet®						
Home	Transactions	Reports	A	ccounts	Employees	
Report List		Report List				
Filter E	Зу	Downloads				
				_		

Enter 'Transaction Detail' in the Keyword Search box to search for the report. There are a lot of reports shown in the list – feel free to explore what is available. Some reports are only available as text files.

J.P.	?Morga	an Pa	lymentN	let®	L.		L			-
Home	Transaction	ns Reports	Accounts	Employees	Payments	Admi	inistration	Help		
Repo	ort List									
Filter	Ву									
Report All	туре	Report Categor	y O	utput Format All 🗸	Schedule All	~	Keyword Se transaction	earch n detail	Search	Reset
	Report Informa	tion 🔺								
Ð	Merchant Profile	with Custom Fie	elds							
•	Transaction Deta	ail	_							
Ð	Transaction Deta	ail - MS EXCEL								

I ran a sample Transaction Detail – MS Excel report using the following parameters:

The blue text can be selected and changed. The Rules section will determine the time frame and types of transactions pulled for the report.

Report Detail ·	Filter Rows			Return to Report List
Create New R	eport			
Renaming the repo	ort will modify the current report.			
Required Field*				
Report Name*			Tag Report by Category*	
Transaction Detai	- MS EXCEL		Transaction 🗸	
71 characters remaini	ng.			
	Filter Rows	Sort	Output Options	Scheduling
	64	e second. Olicela filtera licelar de antika filtera Tarr		
Add and order the	inter expressions to include in you	r op Bost Date	use a rielo in a niter it must have been added. Some rielos may not	be available for use in a filter.
Filters Added	ing transaction data, you must little	for our out bale.		
Filters Added				
Rules	Criteria			Action
	Post Date is in last 30 days			Add
and	Transaction Type is not equal to	o "Payment"		Delete
Hierarchy ID				
Rules	Hierarchy ID			Action
and	Hierarchy Id is equal to 17215 i	including children		Delete
or	Hierarchy Id is equal to 17307 i	including children		Delete
A This report has	unsaved changes.			
Run Save				

The Hierarchy ID will allow you to choose the Departments to report on. Click on [click to add hierarchy]

Hierarchy ID					
Rules	Hierarchy ID				
and	[click to add hierarchy]				
		•			

In the pop-up box select Hierarchy ID

Specify	y Filter					
Select specif	t a report field t y the appropria	to filter on. Not ate values.	all fields are availa	ble to use for fil	tering. Then sele	ect an operator and
*Requ	iired Fields			_		
Field t	to Filter On*	Operation	Hierarchy ID *			
Hierar	chy ID	is equal to]	
			Include Child	ren		
Prev	iew Filter E	xpression				
Hierar	chy ld is equal	l to				
						Cancel Continue

It will load a list of departments (your view may differ from the screen shot)

Select the department(s) you are auditing and select include children. Click Continue.

Specify Filter					
Select a report field t specify the appropria	to filter on. Not ate values.	all fields are available to use	e for filtering. Then select an operator and		
Field to Filter On* Hierarchy ID	Operation is equal to	Hierarchy ID * 17215 Include Children	Admin S		
Preview Filter E	xpression				
Hierarchy Id is equal to 17215 including children					
			Cancel Continue		

If you need to add another department, click on Add and repeat the steps above.

Hierarchy ID					
Rules	Hierarchy ID	Action			
and	Hierarchy Id is equal to 17215 including children	Delete Add			

You can select the output under the Output Options Tab (the choices are Excel, CSV and PDF).

Report Name*		Tag Report by Category*	
Transaction Detail - MS EXCEL		Transaction 🗸	
71 characters remaining.			
Filter Rows	Sort	Output Options	Scheduling
Select Quick Run for option to run report from Report	List. Compress Output is available to res	tricted roles. Generate Accessible Report will ensure the report	is ADA compliant.
Output Format			
File Type		Report Description	
MS Excel 🗸		This report can be used to monitor the purchas are included and payments are excluded from	ses for each account. Transactions as well as line items
Enable for Quick Run		Cardholder First Name, Account Number, Tran Original Merchant Name, Merchant City, Merch	saction ID, Transaction Date, Post Date, Merchant Name, ant State/Province_MCC_Debit Amount_Credit Amount
Compress Output		Sales Tax and Transaction Type and additional	fields important to transaction analysis. Additional fields
		362 characters remaining.	
A This report has unsaved changes.			
Run Save			

Scheduling the Report

You will schedule the report to run for your self and select your name.

You can set the report to run on a schedule or on demand by selecting either recurring or single occurrence. If you select Recuring you can select the frequency of the report of Weekly, Quarterly, Monthly, Daily, or Cycle (the statement cycle) and choosing the day of the week, month, etc. Once you have the schedule set select the Run button.

Run Schedule								
You can schedule a report to run a single time or as a recurring event by selecting the appropriate radio button and clicking Save, or run it once immediately by clicking Run.								
Recurring O S	Single Occurrence							
Frequency Monthly ✓ Weekly Quarterly Monthly Daily Cycle	Days 1 v unsaved changes.							

Another Report option is the Statement of Account (available in landscape and portrait)

Date/Time Printed: 04 Selection Criteria: P	4/15/2025 12:19:00 ost Date Is Betwee	PM n '04/01/2025' .	S AND '04/15/2025' AND	tatement o	f Accoun CHAMPGN Payment'	t Lands	cape			Orien	tation: Landscape
1776 EAST WASHI	NGTON ST			For Transactions p	oosted between 04/01	/2025 to 04/15/202	25	Account Number Defaulted COA N Defaulted COA N	Name : Value :	******	
Transaction ID	-4510 Transaction Date	Post Date	Original Merchant Name	Merchant Name	Merchant City	Merchant State/Province	MCC	Original Amount	Exchange Rate	Sales Tax	Transaction Amount
4916713216001	04/11/2025 Notes :-	04/14/2025	CRAWFORD TRANSMISSION	CRAWFORD TRANSMISSION	CHAMPAIGN	IL	7538	\$1,400.00	0.00	\$115.60	\$1,400.00
	Su	b-Total:						1 Transaction(s)		\$115.60	\$1,400.00
	Cardholder Signa	ature	Date				Supervis	or/Manager Signature		Date	
Grand Total:								1 Transaction(s)		\$115.60	\$1,400.00

Please Note: This report shows an amount under sales tax but is not included in the transaction amount. The auditor's office has been made aware that the reports/statements may show tax but to refer the receipts to confirm tax.

To view the reports you have run, go to Reports – Downloads

J.P.Morgan PaymentNet®							
Home Transactions	Reports	Accounts	Employees				
Report List	Report List						
Filter By	Downloads	;					
		-					

You will see a listing of reports and their status. In the example below you see that one is submitted and there are 2 successful downloads. When the download is ready you will be able to select it and download it.

J.P.Morgan PaymentNet®									
Home	Transactions Reports Acco	ounts Emp	loyees Payments	Administration Help					
Available Downloads									
To check Download Filter B Download Mine Refresh	To check for status updates of download files, click the Refresh button. Download Automatic Removal: Exports - 7 Days, Reports - 35 Days, Mappers - 365 Days, Receipt Image Bulk Export - 4 days. Filter By Downloads Type Mine All Reset List								
	Output ≑	Status 🜲	Creation Date 🖨	Name 🗢	Туре 🜲				
	Transaction Detail - MS EXCEL	Submitted	04/08/2025 01:09:48 PN	1 Transaction Detail - MS EXCEL	Report				
	Transaction Detail - MS EXCEL.zip	Successful	04/03/2025 04:03:23 PM	Transaction Detail - MS EXCEL	Report				
	Email List 4/3.zip	Successful	04/03/2025 10:56:26 AM	1 Email List 4/3	Export				
Delete S	Selected								

The Transaction Detail Report will list all the transactions based on your report selections and if you audit multiple departments, you will be able to filter the Excel file by cardholder, Central Bill account (department), vendor and more.

Download Receipts (Cardholder uploaded receipts)

Want to streamline receipt gathering? A feature available in PaymentNet is uploading receipts. Cardholders can attach receipts (instructions in PaymentNet Cardholder Quick Reference Card).

To download receipts, go to Transactions, Manage. If you audit multiple departments, it will bring up all transactions for all the departments you audit.

J.P.Morgan PaymentNet®									
Home	Transactions	Repor	ts Accounts	Employees	Payments	Administration	Help		
Trans	Manage								
	Approve								
Select	Mass Update Re	quests							
Filter E	Authorizations/De	eclines	All Accounts)	~	Set as Def	ault Query			
	Query		any Number 🌲	Account Nun	nber 🗢 Ca	rdholder First Name	Cardh		
	-		17223	*******	****4019	СН	ΔΠ		

From this screen select transaction you want to download a receipt for.

Go to the Receipts tab.

Home	Transactions	Reports	Accounts	Employees	Payments	Administration	ŀ
Trans	action Deta	il - Gener	al Informa	ation			
Gene	ral Information	Receipts	Addendum	History			
Sav	e Dispute						

Click on the receipt name to download the receipt to add to TCM.

J.P.Morgan PaymentNet®								
Home Transactions Reports Accounts Employees	Payments Administration Help							
Transaction Detail - Receipts								
General Information Receipts Addendum History								
To upload receipt image files from your computer, select "Attach Rece	pipt". The acceptable file formats are PDF, JPG, GIF, TIFF or PNG, and each file cannot exceed 5MB.							
Receipt Name File Type File Size Description Recei	pt Amount Receipt Currency Receipt Date Upload Date							
Ebay - HP Aruba PDF 0.106MB	04/09/2025							

Help

There a good help function on the site. You can select Help for this Page and it will provide Help based on the page you are on or you can choose the Help Center and search.

J.P.Morgan PaymentNet®								
Home Transactions Reports Accounts Employees Payments Administration	Неір							
Welcome	Help For This Page							
Messages	Help Center Resources							