

Champaign County Rural Transit Advisory Group (RTAG)

Date: Wednesday, November 19, 2025

Time: 3:00 p.m.

Place: Brookens Administrative Center

Members: Wendy Hundley, Rick Williams, Martha Newton, Alicia Beck, Aaron Esry

Others: Sarah Love, Rita Morocoima-Black, Emma Woods, Debbie Peterik

AGENDA

- I. Call to Order
- II. Audience Participation
- III. Approval of Agenda
- IV. Approval of Draft Minutes from the RTAG meeting of August 20, 2025
- V. New Business
 - A. Presentation and Approval of C-CARTS FY26 1st Quarter (July-September) Service Report
 - B. 2025 C-CARTS Service Accomplishments
 - C. 2026 C-CARTS Service Goals
 - D. Review of current RTAG members appointments
 - E. Presentation and Approval of RTAG 2026 calendar
- VI. Announcements
- VII. Adjournment

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Champaign County Area Rural Transit System (C-CARTS) FY2026 Quarter 1 Service Report

Grantee: Champaign County

Subcommittee & Oversight: Rural Transit Advisory Group (RTAG) and Champaign County Regional Planning Commission (CCRPC)

Operator: Champaign Urbana Mass Transit District (MTD)

Trip type indicates the purpose of each trip. Note: A trip is classified by the purpose of the activity that preceded it. For example, if a rider takes the bus to a doctor's appointment and then walks to a grocery store before boarding the bus again to return home, the first trip is classified as *medical*, and the return trip is classified as *shopping*.

Trips are one-way rides, counted each time an individual rider enters a vehicle. A round-trip counts as two trips.

Days are the number of business days (normally M-F, except on Federal holidays and closures due to inclement weather) operated during the quarter.

Average trips refer to the total number of trips in the quarter divided by the total number of operating days.

Lift refers to trips requiring ADA Lift equipment.

60+ refers to trips provided to older adults aged 60 years or older.

Denials are counted when a rider requests a trip that could not be accommodated.

Service miles are miles driven while riders are on the vehicle (excludes miles driven to and from the MTD garage).

Service hours are hours driven while riders are on the vehicle (excludes time spent driving to and from the MTD garage). Fare structure: 5311 trips that begin or end in the rural public service area cost \$5 each way. Riders aged 60 years and older are eligible for a \$2 one-way fare. Personal care assistants ride for free, and children aged 12 and under ride for \$1 each way. Trips that begin and end in Rantoul are \$2 each way, regardless of the rider's age.

The report below is reflective of the completed 1st quarter in FY26 from July 1st, 2025 through September 30th, 2025



Demand Response Service Characteristics

	Trip Type										
	Medical	Personal	Shopping	Social	Employment	Education	Days	Daily Average	Lift	60+	Denials
July	212	173	107	12	299	2	23	36	211	455	66
August	316	151	69	42	316	21	21	45	232	502	54
September	260	185	68	68	388	96	22	48	210	490	149
Total	788	509	244	122	1,003	119	66	43	653	1,447	269

Systemwide Service Characteristics

	DR Trips	FR Trips	Total Trips	Service Miles	Service Hours
July	830	1,143	2,003	20,850	1,305
August	964	1,270	2,234	21,150	1,376
September	1,075	1,400	2,475	23,579	1,548
Total	2,869	3,813	6,712	65,579	4,229

Note: DR = Demand Response | FR = Fixed Route

Grant Funding

	Project	Service	Total	Expended	Remaining	Expended	Remaining	Total	Total
	Income	Contract	Revenue	Federal	Federal	State	State	Expended	Remaining
Q1	12,379	30,797	43,176	153,115	24,606	150,324	851,131	303,439	875,737
Q2									
Q3									
Q4									

Note: Figures in this table are rounded to the nearest dollar amount.



C-CARTS Registered Riders

	Population (2020 Census)	Community	July New Riders	Aug. New Riders	Sep. New Riders	Total Served in FY	%Population Served
DRZ1	17,017	Dewey		1			
		Fisher					
		Foosland					
		Gifford					4.507
		Ludlow			1	1	16%
		Penfield					
		Rantoul	9	17	14	40	
		Thomasboro					
DRZ2	9,195	Allerton					
		Broadlands					
		Homer					
		Longview					1.60/
		Ogden					1.6%
		Philo					
		Royal					
		Saint Joseph					
		Sidney					
DRZ3	4,821	Ivesdale					
		Pesotum					
		Sadorus					1.7%
		Tolono	2		1	3	
DRZ4	12,542	Mahomet	2	1		3	
		Seymour					1.3%
		Bondville					
MID	135,495	Champaign	3	1	3	7	
District		Savoy	2		1	3	0.58%
		Urbana	2	1	4	7	
	Monthly Total			21	23		
	FY26 Q1 N	New Riders:				64	



Champaign County Rural Transit Advisory Group (RTAG)

2026 MEETING SCHEDULE

Unless otherwise indicated
Meetings will be held at **3:00 p.m.**John Dimit Conference Room, Brookens Administrative Center
1776 E. Washington St., Urbana

ANY OTHER CHANGES WILL BE ANNOUNCED

Wednesday February 11th, 2026

Wednesday May 13th, 2026

Wednesday August 12th, 2026

Wednesday December 2nd, 2026

Please contact Emma Woods at 217.531.8285 if further information is needed.

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Champaign County Rural Transit Advisory Group (RTAG)

Date: Wednesday, August 20, 2025

Time: 3:00 p.m.

Place: Brookens Administrative Center

Members Present: Wendy Hundley, Rick Williams, Martha Newton, Aaron Esry

Others Present: Sarah Love (MTD)

Staff Present: Rita Morocoima-Black, Emma Woods, Debbie Peterik

MEETING MINUTES

Subject to Review and Approval

I. Call to Order

Mr. Williams called the meeting to order at 3:03 p.m.

II. Roll Call

The roll was taken by sign in sheet. A quorum was declared present.

III. Audience Participation

None.

IV. Approval of Agenda

Mr. Esry moved to approve the agenda. Mr. Williams seconded. Upon vote, the motion unanimously carried.

V. Approval of draft minutes from the May 21, 2025, RTAG meeting.

Ms. Newton made a motion to approve the draft minutes from the May 21, 2025, RTAG meeting. Mr. Esry seconded. Upon vote, the motion unanimously carried.

- VI. New Business
 - A. Presentation and Approval of C-CARTS FY25 4th Quarter (April-June) Service Report Below are highlights of the service report:
 - Decrease in educational trips due to the summer starting.
 - Increase in shopping and personal trips.
 - Increase in lift use.
 - Trip denial number decreased compared to last quarter.



 Trip numbers were down which could be attributed to school attendance or the bus stop issue in Rantoul. More drivers took overlapping time off over last year.

Mr. Williams made a motion to approve the C-CARTS FY25 4th Quarter (April-June) Service Report, seconded by Ms. Newton. Upon vote, the motion unanimously carried.

- B. Presentation and Approval of C-CARTS FY25 Annual Service Report The report is from July 1, 2024, until June 30, 2025. Below are highlights:
 - The increase in educational trips almost double.
 - Demand response services went down.
 - Employment types increased.
 - Increase of lift use.
 - 53 percent of the total demand response trips were for seniors.
 - Trip denials went up significantly. This is more reflective of quarters one through three but saw a drop in the last quarter.
 - Fixed route trips increased since last year.
 - C-CARTS will do preventative vehicle mileage distribution to reduce wear on the newest vehicles.

Ms. Morocoima-Black commented that with all the problems that C-CARTS had last year, with the vehicles, drivers, and schedulers, the report is still a great improvement. Staff is working on the missing bus stop signs which causes the problem where riders do not know where the bus stops are located.

Ms. Woods discussed the grant funding for C-CARTS as presented in the meeting packet. Ms. Morocoima-Black commented that staff is looking to spend down the money that is being left on the table because otherwise IDOT will take the funding away from C-CARTS. Staff is looking for other service contracts to use as match to spend down the funds.

In summary, the FY 26 focus will be on:

- Maintain service and staff levels
- Receive awarded replacement vehicles form IDOT
- Investigating additional funding opportunities:
 - Providing Medicaid sponsored trips



Look for new Service Contract opportunities

Ms. Newton made a motion to approve the C-CARTS FY25 Annual Service Report, seconded by Mr. Williams. Upon vote, the motion unanimously carried.

- C. Presentation of C-CARTS Service Operations Updates
 - Ms. Love provided updates on the service operations:
 - C-CARTS currently have 13 drivers and are interviewing for another driver.
 - C-CARTS has maintained all drivers.
 - There are two full-time dispatchers and a part-time dispatcher.
 - Regarding the farebox process, when passengers board the fixed route buses, they put their money in the farebox. For the demand response route, they are giving the tickets to the drivers. The drivers put them in an envelope, come back to the office, dispatcher reconciles, seals and signs the envelope. Ms. Love wanted to streamline the process and make more efficient, less touches on money. Approval was given to have riders on the ondemand response and fixed route riders put the money in the farebox.
 - Ticket Sales. Drivers keep a book of \$2.00 tickets and a book of \$5.00 tickets on them. Put
 the ticket numbers on the book but after that, there is no tracking. Staff has started a
 ticket tracking process where there are less touches and better tracking of the tickets.
 - Ms. Woods inquired about the four vehicles C-CARTS is waiting on. Ms. Love commented that C-CARTS is waiting on cameras. Ms. Woods is working on disposal of three vehicles.

Discussion ensued on the process of old vehicles that need to be disposed of by IDOT.

D. Discussion and Approval of Updated Rider Cancelation Policy Proposal
 Ms. Love provided details of the rider violations and suspension schedule with the group.
 PowerPoint schedules are included as part of the minutes.

Mr. Williams made a motion to approve the Updated Rider Cancelation Policy Proposal, seconded by Ms. Newton. Upon vote, the motion unanimously carried.

VII. Announcements

A. Available RTAG roles to represent Healthcare and Disabled populations



Ms. Woods is looking for members on the RTAG Committee representing Healthcare and Disabled populations. Ms. Morocoima-Black commented the individual must either work with people from the rural areas or live in the rural areas outside the Champaign-Urbana-Savoy to represent Healthcare or Disabled on the RTAG Committee. Tolono is considered an urban area and would not meet the criteria.

VIII. Adjournment

Ms. Hundley adjourned the meeting at 3:58 p.m.